

Exit Questionnaire Statistics

Future of Facilities Workshop

April 30, 2019

1	How did you hear about the Future of Facilities Workshops?	Responses	Percent
		Email from City	36
	Social Media (Facebook, Twitter, Nextdoor)	34	19%
	Word of mouth/Personal Invitation	30	17%
	Poster / Flyer	18	10%
	Email from Library	12	7%
	Shaker Life Magazine	11	6%
	Community Event/Presentation/Organization	8	5%
	Forward Together Website	7	4%
	Online News	6	3%
	Email from Schools	6	3%
	Newspaper Article/ad	4	2%
	Other	3	2%
	Total	175	100%

2	Why did you choose to attend a Future of Facilities Workshop?	Responses	Percent
		See expository Answers	

3	Were you comfortable working in today's small group? If not, explain why.	Responses	Percent
		Yes	79
	No	1	1%
	Total	80	100%

4	Did you feel your input was heard and recorded accurately? If not, explain why.	Responses	Percent
		Yes	79
	No	0	0%
	Total	79	100%

5	Was the meeting too long, too short, about right?	Responses	Percent
		Too long	3
	Too short	1	1%
	Just right	73	95%
	Total	77	100%

6	Will you continue to participate in the planning process? If not, explain why.	Responses	Percent
		Yes	80
	No	1	1%
	Total	81	100%

7	Did you attend the Thought Leader Panel Discussion on March 26th?	Responses	Percent
		Yes	35
	No	48	58%
	Total	83	100%

8	Gender	Responses	Percent	ACS 2017	Difference
		Female	56	67%	45%
	Male	27	33%	55%	-22%
	Other	0	0%		
	Total	83	100%	100%	

9	Which racial group do you most closely identify with?	Responses	Percent	ACS 2017	Difference
		Asian	5	2%	5%
	Black/ African- American	21	8%	33%	-25%
	Native American	0	0%	0%	0%
	White / Caucasian	231	83%	57%	26%
	Two or more races	12	4%	4%	0%
	Other:	9	3%	0%	3%
	Total	278	100%	99%	

10	Are you Hispanic or latinx?	Responses	Percent	ACS 2017	Difference
		Yes	0	0%	3%
	No	75	100%	97%	3%
	Total	75	100%	100%	

11	What is your age?	Responses	Percent	ACS 2017*	Difference
		Under 18	3	1%	n/a
	18-24	1	0%	7%	-7%
	25-34	17	6%	16%	-10%
	35-44	65	23%	18%	5%
	45-54	90	32%	18%	14%
	55-64	60	21%	18%	3%
	65+	45	16%	23%	-7%
	Total	281	100%	100%	
	* percentages represent the population over 18				

12	What is your highest level of education?	Responses	Percent	ACS 2017	Difference
		Less than a high school diploma	1	1%	4%
	High school diploma	1	1%	11%	-10%
	Some college	4	5%	15%	-10%
	Associate's Degree	3	4%	6%	-2%
	Bachelor's Degree	28	33%	25%	8%
	Masters Degree / Ph.D.	47	56%	39%	17%
	Total	84	100%	100%	

13	How long have you lived in Shaker Heights?	Responses	Percent
		0-4 years	42
	5-9 years	44	15%
	10-19 years	80	27%
	20-29 years	46	15%
	30-39 years	33	11%
	40-49 years	11	4%
	50+ years	14	5%
	Live outside the city	30	10%
	Total	300	100%

14	Do you own property in Shaker Heights?	Responses	Percent
		Yes	63
	No	21	25%
	Total	84	100%

15	Do you own a business in Shaker Heights?	Responses	Percent
		Yes	17
No	66	80%	
Total		83	100%

16	What is your neighborhood?	Responses	Percent
		Mercer	51
Fernway	45	15%	
Onaway	43	14%	
Lomond	36	12%	
Malvern	31	10%	
Boulevard	29	10%	
Other / Outside the city	29	10%	
Sussex	23	8%	
Moreland	11	4%	
Ludlow	2	1%	
Total		300	100%

17	Please tell us about your annual household income:	Responses	Percent	ACS 2016	Difference
		Less than \$10,000	0	0%	6%
\$10,000 to \$14,999	0	0%	4%	-4%	
\$15,000 to \$24,999	0	0%	7%	-7%	
\$25,000 to \$34,999	0	0%	8%	-8%	
\$35,000 to \$49,999	4	6%	10%	-4%	
\$50,000 to \$74,999	8	11%	13%	-2%	
\$75,000 to \$99,999	19	27%	12%	15%	
\$100,000+	40	56%	42%	14%	
Total		71	100%	101%	

Activity 1 : Key Questions Summary (polling)

Future of Facilities Workshops

April 30, 2019

i.	How long have you lived in Shaker Heights?	Responses	Percent
	10-19 years	80	27%
	20-29 years	46	15%
	5-9 years	44	15%
	0-4 years	42	14%
	30-39 years	33	11%
	Live outside the city	30	10%
	50+ years	14	5%
	40-49 years	11	4%
	Total	300	100%

ii.	What neighborhood do you live in?	Responses	Percent
	Mercer	51	17%
	Fernway	45	15%
	Onaway	43	14%
	Lomond	36	12%
	Malvern	31	10%
	Boulevard	29	10%
	Other / Outside the city	29	10%
	Sussex	23	8%
	Moreland	11	4%
	Ludlow	2	1%
	Total	300	100%

iii.	What is your favorite sport activity?	Responses	Percent
	Other	86	29%
	Swimming	81	27%
	Tennis / Pickleball	31	11%
	Soccer	22	7%
	Baseball / Softball	21	7%
	Ice Skating / Ice Hockey	21	7%
	Basketball	17	6%
	Football	13	4%
	Lacrosse	3	1%
	Total	295	100%

1	In one word share what you love most about Shaker Heights.	Responses	Percent
	Words / themes		
	Community	56	19.2%
	Diversity	42	14.4%
	Neighbors / Neighborhood	26	8.9%
	People	25	8.6%
	Beauty / Beautiful	16	5.5%
	Walkability	12	4.1%
	Architecture	11	3.8%
	Trees	11	3.8%
	Greenspace	9	3.1%
	Schools	7	2.4%
	House / Home	7	2.4%
	Inclusivity	6	2.1%
	Location	4	1.4%
	Sidewalks	4	1.4%
	Access	3	1.0%
	Safety	3	1.0%
	History	3	1.0%
	Character	2	0.7%
	Proximity	2	0.7%
	Variety	2	0.7%
	Excellence	2	0.7%
	Unique	2	0.7%
	Moving	2	0.7%
	Friendliness	2	0.7%
	Ambiance	1	0.3%
	Amenities	1	0.3%
	Awareness	1	0.3%
	Caring	1	0.3%
	Comfortable	1	0.3%
	Connection	1	0.3%
	Convenience	1	0.3%
	Dedication	1	0.3%
	Density	1	0.3%
	Easy	1	0.3%
	Eclectic	1	0.3%
	Everything but tax burden	1	0.3%
	Excellence	1	0.3%
	Family	1	0.3%
	Garbage	1	0.3%
	Involvement	1	0.3%
	Liberal	1	0.3%
	Masters swimming	1	0.3%

Appendix B

	Money	1	0.3%
	Nothing	1	0.3%
	Opportunity	1	0.3%
	Passion	1	0.3%
	Peace	1	0.3%
	Potential	1	0.3%
	Progressive	1	0.3%
	Promotion of healthy lifestyles	1	0.3%
	Proximity to university circle	1	0.3%
	Reducing complex questions to one word answers	1	0.3%
	Service	1	0.3%
	Supportive	1	0.3%
	Swimming communities, parks and libraries	1	0.3%
	Togetherness	1	0.3%
	Tries to be better	1	0.3%
	Total	292	100.0%

2	Which community facility do you frequent most often?	Responses	Percent
		Library	88
	School building or playground	73	25%
	Natural park area	65	22%
	Recreation facility	29	10%
	Neighborhood park or greenspace	29	10%
	Athletic field	13	4%
	Total	297	100%

3	How important is it to you to be able to walk or bike to a community facility (park, playground, library, school, etc.)?	Responses	Average
		Rate: 1 not important and 5 very important.	297

4	What are the top community amenities and/or recreation opportunities you would like to have access to within the city of Shaker Heights versus traveling to a neighboring community or downtown Cleveland? (choose two)	Responses	Percent
		Walking/hiking trails	97
	Central recreation facilities	84	28%
	Cultural/performing arts facilities	34	11%
	Youth programming	30	10%
	Athletic fields for youth sports	25	8%
	Senior programming	11	4%
	Fitness classes	10	3%
	Cooking / healthy living programming	6	2%
	Arts and craft programming	5	2%
	Total	297	100%

5	How important is it to you to preserve the historic character of Shaker's Community buildings?		
		Responses	Average
	Rate: 1 not important and 5 very important.	304	3.96

6	In one word please share what is missing from current Shaker Heights facilities.		
		Responses	Percent
	Words / themes		
	Recreation / community center (or gym)	35	14.4%
	Updates / Maintenance	20	8.2%
	Modernization / technology	13	5.3%
	Theater / arts	12	4.9%
	Inclusivity / diversity / equity	12	4.9%
	Youth	10	4.1%
	Pool (indoor)	9	3.7%
	Air conditioning	8	3.3%
	Dog park	8	3.3%
	Nothing	6	2.5%
	Engagement / cooperation	4	1.6%
	Multi-use	4	1.6%
	Seniors	4	1.6%
	Variety	4	1.6%
	Accessibility	3	1.2%
	Bike lanes	3	1.2%
	Nightlife	3	1.2%
	Space	3	1.2%
	Coordination	2	0.8%
	Excellence	2	0.8%
	Indoor	2	0.8%
	Movie Theater	2	0.8%
	Multigenerational	2	0.8%
	People	2	0.8%
	Pickleball courts	2	0.8%
	Playgrounds	2	0.8%
	Quality	2	0.8%
	Renew(able)	2	0.8%
	Restaurants	2	0.8%
	Safety	2	0.8%
	24hours	1	0.4%
	A boat house at Lower Lake	1	0.4%
	A good library multi-use	1	0.4%
	A plan	1	0.4%
	Affordability	1	0.4%

Basketball court	1	0.4%
Bathrooms at outdoor fields	1	0.4%
Breadth	1	0.4%
Bulk trash pick up	1	0.4%
Centralized organization	1	0.4%
Challenged-Accessible	1	0.4%
Cohesion	1	0.4%
Community wifi	1	0.4%
Compromise	1	0.4%
Connectivity	1	0.4%
Conservative voters to keep our taxes lower/ away from wasteful spending	1	0.4%
Consistency	1	0.4%
Continuity	1	0.4%
Cost effective	1	0.4%
Donuts	1	0.4%
Dynamism	1	0.4%
Efficiency	1	0.4%
Entertainment	1	0.4%
Equipment	1	0.4%
Everything	1	0.4%
Fishing	1	0.4%
Flare	1	0.4%
Flexibility	1	0.4%
Golf	1	0.4%
Greenspace	1	0.4%
High-end	1	0.4%
Hub	1	0.4%
Innovation	1	0.4%
Inspiration	1	0.4%
Low costs	1	0.4%
Low taxes	1	0.4%
Low-cost daycare	1	0.4%
Marketing	1	0.4%
Money	1	0.4%
Nature	1	0.4%
Not enough facilities	1	0.4%
Organization	1	0.4%
Recycling	1	0.4%
Republicans	1	0.4%
Resources	1	0.4%
Second ice rink	1	0.4%
Sharing	1	0.4%
Shopping	1	0.4%
Strategy	1	0.4%
Summer jobs for youth	1	0.4%
Swimslide	1	0.4%

Appendix B

	Tennis	1	0.4%
	TooBureaucractic	1	0.4%
	Vitality	1	0.4%
	Waterpark	1	0.4%
	Weights	1	0.4%
	Welcoming	1	0.4%
	Well-rounded	1	0.4%
	Total	243	100%

Activity 2 & 3: Mapping and Brainstorm Idea Database

Future of Facilities Workshop

April 30, 2019

KEY	
A	Tri-Schools Area
B	Middle School and Bertram Woods
C	Thornton Park and Van Aken
D	Community Buidling and Library Complex
E	Other
Q1	Brainstorm Question
Q2	Brainstorm Question

Table #	Source	ID	Response	Key	Category 1
1	Morning	1	Parking	A	connectivity
1	Morning	2	Non-auto transit option	A	connectivity
1	Morning	4	Connectivity to Shaker Square	A	connectivity
3	Morning	10	Connections improvements between schools- peds!	A	connectivity
3	Morning	11	Create ped-only zone at Tri-Schools	A	connectivity
3	Morning	12	Lack of sidewalk on South side of S. Woodland @ parkland	A	connectivity
4	Morning	22	Link to Shaker Square redevelopment	A	connectivity
9	Morning	23	Transportation (bus) HS students	A	connectivity
9	Morning	24	Parking at HS/Woodbury	A	connectivity
2	Morning	29	New traffic pattern	A	connectivity
2	Morning	30	traffic /directional signage	A	connectivity
2	Morning	31	Parking for schools	A	connectivity
2	Morning	32	Parking for events	A	connectivity
2	Morning	36	Valet/drop off service for events	A	connectivity
2	Morning	37	Connection to Ludlow	A	connectivity
2	Morning	38	Connect across Van Aken	A	connectivity
9	Evening	39	Reevaluate high school parking. No student parking, or apply for permit only parking distance	A	connectivity

7	Evening	50	Bussing to high school	A	connectivity
6	Evening	56	More bike racks at schools, especially Onaway	A	connectivity
2	Evening	62	Better bike connections	A	connectivity
2	Evening	63	Increase/strengthen connections to Shaker Square	A	connectivity
1	Morning	3	Boulevard-adjacent greenspaces as more activated	A	maintenance/ operations
5	Morning	20	Native plants	A	maintenance/ operations
6	Morning	17	Air-conditioning- mini splits/zoned are options	A	maintenance/ operations
6	Morning	18	More artificial turf fields- more weather accessible- see Cleveland heights	A	maintenance/ operations
7	Morning	28	onaway field made turf	A	maintenance/ operations
1	Evening	47	Redo Woodbury track	A	maintenance/ operations
7	Evening	51	School facilities updated	A	maintenance/ operations
6	Evening	55	Lights on football field	A	maintenance/ operations
4	Morning	21	Small conference center for economic conferences, additional \$ for schools (up to 80 attendees)	A	new facility / type / use / amenity
3	Morning	7	lack of open gym/winter activities	A	programming
3	Morning	8	Summer camp programming @ schools?	A	programming
6	Morning	14	More outdoor basketball courts- less tennis courts	A	programming
9	Morning	25	Promotion and activities at Southerly Park	A	programming
7	Morning	27	New play lots at all schools	A	programming
2	Morning	35	Multi-generational use	A	programming
9	Evening	41	Pools well used but aging. Very diverse teams	A	programming
1	Evening	45	Southerly park - active - Gazebo / pavilion	A	programming
1	Evening	46	Community Garden at Woodbury	A	programming
1	Evening	48	Shade around Woodbury	A	programming
1	Evening	49	Pavilion by administration building	A	programming
10	Evening	53	Lots of activities / opportunities - draws from larger community	A	programming
6	Evening	54	Use open-space for recreational activities	A	programming
3	Evening	58	Indoor basketball	A	programming
3	Evening	59	Clinic	A	programming
1	Morning	5	More swim time	A	utilization/ access
3	Morning	6	Woodbury pool underutilized	A	utilization/ access
3	Morning	9	Ludlow school- fields/playgrounds use? Condition?	A	utilization/ access

3	Morning	13	Can underutilize school facilities be open to the public	A	utilization/ access
6	Morning	15	How to modify to make access and safety more viable	A	utilization/ access
6	Morning	16	underutilized gyms	A	utilization/ access
6	Morning	19	Increase public pool accessibility	A	utilization/ access
9	Morning	26	Increased access to Woodbury pool/community	A	utilization/ access
2	Morning	33	Down time?	A	utilization/ access
2	Morning	34	Multi-use of new facility / type / use / amenity in schools	A	utilization/ access
9	Evening	40	Library / school access	A	utilization/ access
5	Evening	42	Woodbury should be 6-8	A	utilization/ access
5	Evening	43	PEP/Ludlow - should be able to use in winter for playing - for families that can't/won't travel across town - far flung new facility / type / use / amenity	A	utilization/ access
5	Evening	44	Ludlow should be more accessible rec center	A	utilization/ access
10	Evening	52	Feels utilized	A	utilization/ access
3	Evening	57	Theater open to more groups	A	utilization/ access
2	Evening	60	More access to schools by the public	A	utilization/ access
3	Morning	68	More bike racks @ fields	B	connectivity
3	Morning	70	Accessibility of Bertram Woods- ped/bike connectivity	B	connectivity
5	Morning	77	Warr and SH building intersection no defined cross	B	connectivity
5	Morning	78	Remove Fayette Rd make combined campus	B	connectivity
2	Morning	99	Improve Tselvair Rapid crossing	B	connectivity
2	Morning	100	Crossing signs at Sulgraue and Shaker	B	connectivity
5	Evening	109	Disconnected from the rest of the city	B	connectivity
6	Evening	121	Center for transportation connection e.g. Park and Ride, pick up lot	B	connectivity
6	Evening	123	Make it a campus	B	connectivity
5	Morning	79	Native plants	B	maintenance/ operations
1	Morning	65	Air-conditioning	B	maintenance/ operations

3	Morning	69	Track maintenance	B	maintenance/ operations
6	Morning	75	Pool should be more warm for lessons, kids, seniors, etc.	B	maintenance/ operations
10	Evening	120	Look to HB and US for examples of innovation for old buildings	B	maintenance/ operations
2	Evening	126	Building not designed appropriately for weather (middle school). Not as grand as the other school buildings.	B	maintenance/ operations
3	Morning	73	Need an identifiable primary sports field center where community all gathers, multiple fields and sports, meet/make friends- community building	B	new facility / type / use / amenity
6	Morning	76	Re-use middle school as a community recreation center -site could be so much better utilized, redistribute kids to other schools	B	new facility / type / use / amenity
4	Morning	80	Dog Park- median trail	B	new facility / type / use / amenity
4	Morning	81	Revisit blending Bertram Woods to Middle school	B	new facility / type / use / amenity
9	Morning	88	Restroom/H2O on Shaker bike trail	B	new facility / type / use / amenity
7	Morning	92	revisit school masterplan	B	new facility / type / use / amenity
7	Morning	93	community fitness center	B	new facility / type / use / amenity
2	Morning	97	Apt/condo units	B	new facility / type / use / amenity
9	Evening	102	Disband middle school, turn into rec center	B	new facility / type / use / amenity
5	Evening	105	Middle school - not clear if more investment is good idea - maybe should be arts new facility / type / use / amenity / cultural center or pre-school and admin	B	new facility / type / use / amenity
5	Evening	110	Middle school could be physical activity new facility / type / use / amenity	B	new facility / type / use / amenity
5	Evening	111	Need outdoor fields because they get torn up - need more all-purpose, need more artificial turf fields and night lights to add functionality and game time. In Median and other areas	B	new facility / type / use / amenity

7	Evening	116	New middle school (old not functional / cost effective)	B	new facility / type / use / amenity
10	Evening	117	Campus with library and school --> community center	B	new facility / type / use / amenity
10	Evening	119	Dog park	B	new facility / type / use / amenity
6	Evening	122	Gathering place on corner - could be commercial component e.g. coffee shop - could be used by residents	B	new facility / type / use / amenity
3	Evening	125	Indoor pool, fitness	B	new facility / type / use / amenity
2	Evening	128	Community new facility / type / use / amenity?	B	new facility / type / use / amenity
1	Morning	66	More swim time	B	programming
3	Morning	67	Lack of playground	B	programming
9	Morning	84	Activities that highlight BW branch library/outdoors	B	programming
9	Morning	87	Shared programming library/MS	B	programming
2	Morning	95	Teen after school activity	B	programming
2	Morning	98	Continue use of median	B	programming
9	Evening	103	Reflect IB curriculum in school buildings to facilitate IB	B	programming
9	Evening	104	Share library resources with school	B	programming
5	Evening	108	Ball diamonds and fields and trail are assets	B	programming
1	Evening	115	Tennis courts	B	programming
10	Evening	118	Library meetings spaces with outside access	B	programming
3	Evening	124	Performing arts	B	programming
2	Evening	127	Would love to see more diversity of uses in area.	B	programming
1	Morning	64	Combine Bertram & middle school "21st century buildings"	B	utilization/ access
3	Morning	71	Underutilized green space @ Bertram	B	utilization/ access
3	Morning	72	Bertram not open Sundays	B	utilization/ access
6	Morning	74	Allow city access to pool	B	utilization/ access
4	Morning	82	Creating more of a community feel, not much outside of Library that serves as "community gathering space"	B	utilization/ access
4	Morning	83	Better use of Hanna Perkins building	B	utilization/ access

9	Morning	85	Middle school- pool, community use	B	utilization/ access
9	Morning	86	Middle school- inefficiencies, uncomfortable layout	B	utilization/ access
9	Morning	89	Multi-community use	B	utilization/ access
9	Morning	90	Auditorium, etc. space open to community	B	utilization/ access
7	Morning	91	Replacement middle school to be used by community	B	utilization/ access
7	Morning	94	accessibility at the middle school	B	utilization/ access
2	Morning	96	Multi-gen use of school	B	utilization/ access
9	Evening	101	Better utilization of school area for community cultural arts center	B	utilization/ access
5	Evening	106	Auditorium, pool and library are most important	B	utilization/ access
5	Evening	107	City/school/library can share space and make more usable	B	utilization/ access
5	Evening	112	Pool not accessible to community	B	utilization/ access
5	Evening	113	City Hall no ADA	B	utilization/ access
5	Evening	114	Use back bay for chambers	B	utilization/ access
9	Evening	170	Country club land partnership reimagined	C	collaboration
10	Evening	195	Look to other communities for benchmarks to improve SH	C	collaboration
10	Evening	196	Look at programming - ice rink - regional opportunity?	C	collaboration
1	Morning	129	Parking options	C	connectivity
3	Morning	131	Connectivity b/t new VAB and Shaker Plaza and Juma, etc.	C	connectivity
3	Morning	132	Exit/enhance at Shaker Plaza new Pearl- confusing	C	connectivity
3	Morning	133	Sonter Woodland/Warrensville intersection improvement input	C	connectivity
6	Morning	135	Bike sharing and scooters	C	connectivity
4	Morning	148	RTA needs to redevelop terminal	C	connectivity
2	Morning	163	Tie Thornton into UAD	C	connectivity
2	Morning	164	Utilize the Farms side of tie garage across to Que over the road	C	connectivity
5	Evening	173	Thornton is separated (and Mercer)	C	connectivity
5	Evening	175	Thornton feels isolated from Moreland for recreation - connectivity is poor. Better and safer connectivity for biking across town	C	connectivity

1	Evening	181	Extend path around sled path	C	connectivity
1	Evening	182	Extend bike path	C	connectivity
1	Evening	183	Connection to Thornton Park with Moreland	C	connectivity
7	Evening	188	Walking trails at Thornton and surrounding area	C	connectivity
5	Morning	141	Pool upgrade more indoor amenities	C	maintenance/ operations
2	Morning	160	Pool op keep	C	maintenance/ operations
6	Morning	137	Better shower facilities at the pool	C	maintenance/ operations
6	Morning	139	Thornton is due for an addition/revamp	C	maintenance/ operations
5	Morning	140	Native plants	C	maintenance/ operations
9	Morning	151	Improved visibility and layout	C	maintenance/ operations
2	Morning	159	Hockey rink improve	C	maintenance/ operations
5	Evening	177	Ice skating rink and tennis course not in top shape	C	maintenance/ operations
5	Evening	178	Batting cage almost impossible to use - Shaker rec baseball would use a lot	C	maintenance/ operations
7	Evening	189	Update rec building	C	maintenance/ operations
10	Evening	194	Renovate tennis courts to be usable - share with MS and pickleball	C	maintenance/ operations
4	Morning	147	Dog park, Thornton	C	new facility / type / use / amenity
4	Morning	149	Robust indoor Rec Center/programming	C	new facility / type / use / amenity
9	Morning	150	Year-round rec. center, affordable workout	C	new facility / type / use / amenity
9	Morning	152	Civic complex, all-in-one including city/library, etc.	C	new facility / type / use / amenity
7	Morning	158	Qua site fitness center	C	new facility / type / use / amenity
2	Morning	161	Modern Rec. new facility / type / use / amenity	C	new facility / type / use / amenity
2	Morning	162	Add to the Rec. Building	C	new facility / type / use / amenity

2	Morning	165	Temporary dog park at Qua- pop up	C	new facility / type / use / amenity
9	Evening	166	Community-wide draw, cultural and youth center	C	new facility / type / use / amenity
9	Evening	167	Intergenerational (air conditioned) cultural center	C	new facility / type / use / amenity
9	Evening	171	Make Thornton year round pool	C	new facility / type / use / amenity
9	Evening	172	Re-open Sussex at middle school	C	new facility / type / use / amenity
5	Evening	174	Need true indoor sports / rec center	C	new facility / type / use / amenity
5	Evening	176	Commuter lot - condos or other options	C	new facility / type / use / amenity
1	Evening	179	Picnic tables along path	C	new facility / type / use / amenity
1	Evening	180	Add exercise equipment to path	C	new facility / type / use / amenity
1	Evening	185	Indoor pool and walking path	C	new facility / type / use / amenity
1	Evening	186	Therapy pool new facility / type / use / amenity	C	new facility / type / use / amenity
7	Evening	187	Par course at Thornton	C	new facility / type / use / amenity
7	Evening	190	Add senior center at Thornton	C	new facility / type / use / amenity
7	Evening	191	Rec Center with fitness equipment	C	new facility / type / use / amenity
10	Evening	193	Create full rec center at Thornton - add workout / meeting space (i.e. Warrensville Heights and Cleveland Heights, community building uses and Thornton uses) / create place for teens	C	new facility / type / use / amenity

6	Evening	198	Indoor pool	C	new facility / type / use / amenity
6	Evening	199	Better community space / room	C	new facility / type / use / amenity
3	Evening	201	Gym equipment	C	new facility / type / use / amenity
3	Evening	202	Indoor pool	C	new facility / type / use / amenity
3	Evening	203	For-profit fitness	C	new facility / type / use / amenity
6	Morning	136	Indoor basketball and pickleball at Thornton	C	programming
5	Morning	142	upgrade food	C	programming
5	Morning	143	roller skating	C	programming
4	Morning	144	Youth centered activities- espec. Teens and preteens	C	programming
4	Morning	145	Pop up art	C	programming
4	Morning	146	Lack of green community space, lack of community regarding plans for future	C	programming
9	Morning	153	Attractive outdoor gathering space, including Colonnade	C	programming
7	Morning	157	More private fitness	C	programming
9	Evening	168	Shuffle board, bowling. Private entities	C	programming
9	Evening	169	Ice rink not standard size	C	programming
1	Evening	184	Expand indoor activity at Thornton	C	programming
7	Evening	192	More free programming at Thornton	C	programming
10	Evening	197	Van Aken District a new hub --> Market Hall - intentional activities	C	programming
3	Evening	200	Yoga, group exercise	C	programming
2	Evening	204	Opportunities at Thornton are limited - not everyone plays hockey	C	programming
2	Evening	205	Add activities for people of all ages to Van Aken District	C	programming
2	Evening	207	Would like to see areas B & C work together to cover more services	C	programming
1	Morning	130	Additional shared space	C	utilization/ access
3	Morning	134	Thornton Park not accessible to whole city- not central enough	C	utilization/ access
6	Morning	138	Tennis courts might be underutilized- better use?	C	utilization/ access
9	Morning	154	Increased usage of community building	C	utilization/ access

9	Morning	155	Around the world playground- visibility	C	utilization/ access
9	Morning	156	Better usage of Chelton Park, playfields	C	utilization/ access
2	Evening	206	Better use for Shaker Plaza.	C	utilization/ access
3	Morning	214	Pedestrian experience along Lee Rd. miserable	D	connectivity
5	Morning	221	Van Aken & Lee intersection (peds and auto and biking)	D	connectivity
2	Morning	251	Connect to North Moreland	D	connectivity
9	Evening	265	Safer connectivity - bike path	D	connectivity
9	Evening	266	Walkability of Lee	D	connectivity
10	Evening	287	Potential of Moreland and Lee Rd and Chelton Park - be intentional	D	connectivity
3	Evening	297	Relationship between STJ and Main Library - covered walkway	D	connectivity
2	Evening	305	Lee Road can have bicycle issues	D	connectivity
4	Morning	236	High Tech Corridor	D	economic development
4	Morning	238	Develop Lee Rd Corridor	D	economic development
9	Evening	267	Business investment along Lee	D	economic development
2	Evening	304	Continue further development of Lee Road commercial area	D	economic development
5	Morning	229	Native plants	D	maintenance/ operations
7	Morning	250	Lee Rd beautification- green and business, etc.	D	maintenance/ operations
1	Evening	283	Ashby tot lot not safe enough	D	maintenance/ operations
5	Morning	222	Updates on playground at library	D	maintenance/ operations
2	Morning	259	Bathroom stalls in STJ	D	maintenance/ operations
2	Morning	260	STJ condition and building	D	maintenance/ operations
5	Evening	270	Baseball field blocked - balls get lost	D	maintenance/ operations
1	Evening	275	Improve Heights Christian Church new facility / type / use / amenity	D	maintenance/ operations
3	Morning	212	Mini-Blossom Cain Park Center @ Colonnade- who's in charge	D	new facility / type / use / amenity
3	Morning	215	Can library/county buildings add basketball courts	D	new facility / type / use / amenity

3	Morning	216	Conference rooms @ library and county buildings	D	new facility / type / use / amenity
6	Morning	219	Better community meeting space- flexible!- modular, community building could use this	D	new facility / type / use / amenity
5	Morning	226	community gardening	D	new facility / type / use / amenity
5	Morning	227	outdoor seating/green wall	D	new facility / type / use / amenity
5	Morning	228	reading garden	D	new facility / type / use / amenity
5	Morning	232	Playdate café , add café to library	D	new facility / type / use / amenity
4	Morning	233	Kingsbury Building should be destination, historical society draw for outsiders	D	new facility / type / use / amenity
4	Morning	235	Robust indoor Rec center	D	new facility / type / use / amenity
9	Morning	239	dog park	D	new facility / type / use / amenity
9	Morning	241	Space for teens	D	new facility / type / use / amenity
7	Morning	243	Centralized youth area	D	new facility / type / use / amenity
7	Morning	249	expand green space next to library	D	new facility / type / use / amenity
2	Morning	252	Need national park	D	new facility / type / use / amenity
9	Evening	263	Technology innovation hub	D	new facility / type / use / amenity
9	Evening	264	Connect Stephanie Tubbs building to library and office space	D	new facility / type / use / amenity

5	Evening	272	Ron Lloyd (architect in Moreland) has done renderings of how the park can be extended to Lee if transport was gone	D	new facility / type / use / amenity
1	Evening	278	Lack of basketball courts	D	new facility / type / use / amenity
1	Evening	279	Lack of active space / park	D	new facility / type / use / amenity
1	Evening	280	Youth center / boys and girls club	D	new facility / type / use / amenity
7	Evening	285	Tear down dealership and sell land	D	new facility / type / use / amenity
7	Evening	286	Expand menlo and Ashby Parks - amenities	D	new facility / type / use / amenity
10	Evening	288	Lee Rd corridor has lots of potential	D	new facility / type / use / amenity
10	Evening	289	Dog park (balance both ends of community)	D	new facility / type / use / amenity
6	Evening	291	Wellness Center / multipurpose center including classes, a gym, meetings - could be privately owned	D	new facility / type / use / amenity
6	Evening	293	Move bus garage - replace it with an outdoor theatre at Chelton Park - entry from Lee Road.	D	new facility / type / use / amenity
2	Evening	306	Moreland area could use a recreation field	D	new facility / type / use / amenity
2	Evening	307	Use all the vacant land for a community purpose	D	new facility / type / use / amenity
1	Morning	208	Diff. types uses at STJ	D	programming
6	Morning	217	Youth Center for after hours- place for kids to go (might be best hub but not concrete)	D	programming
6	Morning	218	Future use of community building, intergenerational programming	D	programming
5	Morning	223	composting at service center	D	programming
5	Morning	224	leaf composting (money raising i.e. Bay Village Westlake)	D	programming
5	Morning	230	lee road art installations twinkle lights	D	programming
9	Morning	240	Senior programming using facilities/parks	D	programming

7	Morning	242	Recreation new facility / type / use / amenity for kids, ex: basketball	D	programming
7	Morning	244	Quiet study at library	D	programming
7	Morning	245	Supervision for youth and programming for youth	D	programming
7	Morning	247	expand some of the parks	D	programming
2	Morning	255	Teen after school activity	D	programming
2	Morning	258	Add senior services in STJ	D	programming
1	Evening	274	Youth activities / outdoor	D	programming
1	Evening	276	Teen activity	D	programming
1	Evening	282	Little Free Library in Chelton Park	D	programming
1	Evening	284	Version of Karamu / arts / neighborhood programs	D	programming
3	Evening	294	Multi-use	D	programming
3	Evening	295	Fitness	D	programming
3	Evening	296	Meeting space with A/V	D	programming
3	Evening	298	More green, less concrete	D	programming
3	Evening	300	E-Sports / gaming	D	programming
3	Evening	301	Enhanced senior services	D	programming
2	Evening	308	More locations that can be used by the students from Hub A (currently frequent places like Heinen's, library, GameStop, etc.): coffee shops and other areas to hang out, or a place in the library, teen center	D	programming
1	Morning	209	Improved awareness of facilities and outdoor spaces	D	utilization/ access
3	Morning	210	Chelton Park underused/under programmed	D	utilization/ access
3	Morning	211	What is purpose/function of Colonnade? Better use? Underused?	D	utilization/ access
3	Morning	213	Parking lot at city hall always empty	D	utilization/ access
5	Morning	225	More usage of library front lawn	D	utilization/ access
4	Morning	234	Colonnade is under utilized/cost affiliated \$1000 too much	D	utilization/ access
4	Morning	237	Dealership building is underutilized	D	utilization/ access
7	Morning	246	open doors program	D	utilization/ access
7	Morning	248	move senior programming from community building and library, youth programming goes in there	D	utilization/ access
2	Morning	253	Utilize the colonnade more	D	utilization/ access
2	Morning	254	STJ- not open to seniors enough	D	utilization/ access

2	Morning	256	Reutilize STJ- reuse 2nd floor	D	utilization/ access
2	Morning	257	Is STJ basement best for school program?	D	utilization/ access
2	Morning	261	Community use increase in main library	D	utilization/ access
9	Evening	262	Does not draw diverse cross-section of community	D	utilization/ access
5	Evening	269	Moreland Chelton park- blocked by transportation	D	utilization/ access
5	Evening	271	Move the bus garage to a different location to improve activities at Chelton. People don't use because parking and garage blocks	D	utilization/ access
5	Evening	273	Green space and colonnade could be used as sports field	D	utilization/ access
1	Evening	277	Replace bus garage with more useful	D	utilization/ access
1	Evening	281	Blank wall at Chelton Park	D	utilization/ access
10	Evening	290	Are there too many buildings?	D	utilization/ access
6	Evening	292	As many city services under one roof as possible (now there's confusion with City Hall / Community Building)	D	utilization/ access
3	Evening	299	Make spaces more efficient	D	utilization/ access
3	Evening	302	Better use at Colonnade (Theatre outdoors) like German village	D	utilization/ access
2	Evening	303	Larger and more usable green space	D	utilization/ access
10	Evening	402	New generation of residents and kids - don't rely on past	E	collaboration
10	Evening	404	Collaborate with regionalism to reinvest savings - invest in ourselves	E	collaboration
1	Morning	309	Train (express/reduced fare) between city locations and Shaker Sq.	E	connectivity
1	Morning	310	Train monitor for children taking RTA to school	E	connectivity
1	Morning	313	North-South Connections (Warrensville)	E	connectivity
3	Morning	321	Sussex- Shaker Family Center- connectivity street crossing	E	connectivity
3	Morning	326	Connectivity b/t HSLP and Shaker Median	E	connectivity
6	Morning	329	Connectivity b/w all community facilities regardless of starting point, including RTA (more financially accessible), community RTA pass or way to subsidize?	E	connectivity
5	Morning	338	S Woodland/Warr not walkable	E	connectivity
4	Morning	343	Municipal broadband/wifi	E	connectivity

7	Morning	357	Transit- Shaker rate (Shaker rapid pass fishing in Shaker Lakes)	E	connectivity
9	Evening	359	Bike path connectivity	E	connectivity
9	Evening	360	Shaker boulevard bike path	E	connectivity
9	Evening	361	Van Aken bike lane - Shaker lane lines	E	connectivity
9	Evening	362	Bike lane circuit	E	connectivity
9	Evening	363	Green lanes in Lomond	E	connectivity
9	Evening	364	More shared bike lanes in South side of the city	E	connectivity
9	Evening	366	Useable, well-defined paths	E	connectivity
9	Evening	367	Close park drive at Horseshoe? Safety.	E	connectivity
9	Evening	368	Better parking at Horseshoe.	E	connectivity
5	Evening	375	Moreland children disconnected from their school (Mercer)	E	connectivity
5	Evening	378	24 hour transportation, community center, city closes down at 8-9 pm	E	connectivity
1	Evening	384	Connect HLP to Shaker Park	E	connectivity
1	Evening	385	Signage to connect paths	E	connectivity
1	Evening	386	Direction signage for path	E	connectivity
7	Evening	387	RTA- reduced cost for transit in Shaker	E	connectivity
7	Evening	394	Traffic patterns for bike and car safety	E	connectivity
10	Evening	401	Facilities scattered across city	E	connectivity
10	Evening	407	Neighborhood touch each other more / communications	E	connectivity
10	Evening	408	What neighborhood am I? Include close neighbors	E	connectivity
10	Evening	409	Communications of events - capitalize on Market Hall	E	connectivity
6	Evening	415	More connections between parts of the city	E	connectivity
2	Evening	425	Warrensville between B and C is not walkable - intimidating. Prioritizing pedestrian . Bicycle crossing at Warrensville / S. Woodland	E	connectivity
5	Morning	342	change zoning to inc. food est.	E	economic development
7	Morning	355	places to work our within Shaker	E	economic development
1	Morning	318	Inspiring interiors (history and décor)	E	maintenance/ operations
3	Morning	327	S. Woodland- maintenance/ operations out of control- but serves as speed control	E	maintenance/ operations
5	Morning	339	Native plants	E	maintenance/ operations
5	Morning	341	Creative signage for visitors	E	maintenance/ operations
5	Evening	370	Swimming pools are old, can't use in winter	E	maintenance/ operations
5	Evening	371	Cheaper to retain old building than build new one.	E	maintenance/ operations

5	Evening	377	Our playing fields are inferior and not enough. Parents see other communities and feel ours are worse	E	maintenance/ operations
7	Evening	389	Central air in all schools	E	maintenance/ operations
7	Evening	398	Horseshoe lake - update new facility / type / use / amenity, landscaping / lighting	E	maintenance/ operations
3	Evening	418	Modernize play lots	E	maintenance/ operations
1	Morning	314	Flexible senior/school space	E	new facility / type / use / amenity
1	Morning	317	Lomond (Palmerston Hill) as Winter Rec. space	E	new facility / type / use / amenity
3	Morning	323	Sussex Family Center- bursting at seams	E	new facility / type / use / amenity
6	Morning	331	Need for a dog park (possibly near Shaker Lakes), shared dog park with neighboring communities?	E	new facility / type / use / amenity
6	Morning	335	Country club not doing well- turn into a large metro park?	E	new facility / type / use / amenity
6	Morning	337	Need more reservable meeting space	E	new facility / type / use / amenity
4	Morning	344	Public gallery spaces for art	E	new facility / type / use / amenity
7	Morning	349	Centralized youth area that kids can walk to	E	new facility / type / use / amenity
7	Morning	353	Community indoor pool (acquire skating club)	E	new facility / type / use / amenity
7	Morning	354	wellness center	E	new facility / type / use / amenity
5	Evening	369	Need more large group space	E	new facility / type / use / amenity
5	Evening	372	Less buildings for schools - Middle school --> arts/rec new facility / type / use / amenity for fees)	E	new facility / type / use / amenity

5	Evening	376	Need a true youth center - teens don't necessarily want to go to ***	E	new facility / type / use / amenity
5	Evening	379	Rec center	E	new facility / type / use / amenity
1	Evening	383	Dog park	E	new facility / type / use / amenity
7	Evening	390	Some elementary schools torn down, sold to developers	E	new facility / type / use / amenity
7	Evening	391	Build new schools	E	new facility / type / use / amenity
7	Evening	397	Add cultural / performing arts center	E	new facility / type / use / amenity
7	Evening	400	Add gazebo at Horseshoe	E	new facility / type / use / amenity
6	Evening	414	More bike racks near all entrances	E	new facility / type / use / amenity
3	Evening	419	Outdoor performance space at Horseshoe (Cain Park)	E	new facility / type / use / amenity
3	Evening	420	Canoe launch at lower lake and fishing	E	new facility / type / use / amenity
2	Evening	424	An amphitheater would be a great new facility / type / use / amenity - or a movie theater	E	new facility / type / use / amenity
2	Evening	426	Would be OK with Thornton going away if a community rec new facility / type / use / amenity was at Middle School location	E	new facility / type / use / amenity
1	Morning	311	Empty space without amenities in Malvern, Hannah Perkins playground	E	programming
3	Morning	322	Low cost daycare missing to offset taxes	E	programming
3	Morning	324	Adult education program lacking (vs. CH)	E	programming
4	Morning	348	Pop up concerts in non-rec/non-city green spaces. People don't know if they are allowed to use them. How to get permission for use of ambiguous green spaces? Signage?	E	programming
2	Morning	358	Multi-use in religious building	E	programming

9	Evening	365	HSLP programming increasing - outside of lake: thai chi	E	programming
5	Evening	374	Horseshoe lake - limited in types of activities	E	programming
5	Evening	380	Shaker thinks more about elementary, kids activities, not enough for teens	E	programming
7	Evening	388	Community greenspace in Fernway	E	programming
7	Evening	396	Better senior services	E	programming
7	Evening	399	Canoeing and kayaking on lake	E	programming
10	Evening	405	Picnic tables, playgrounds on vacant lots from demolitions - neighbors maintain?	E	programming
10	Evening	411	HSLP - better use lakes / water for rec opportunities	E	programming
6	Evening	413	More flexible space in all areas	E	programming
6	Evening	416	Partnership programming - hosting in different areas	E	programming
3	Evening	422	Chess outdoors in parks	E	programming
1	Morning	312	More public greenspace or access to interior school space (gyms)	E	utilization/ access
1	Morning	315	Access to school int. in winter for walking	E	utilization/ access
1	Morning	316	Access to Lakes (Kayak, Fishing)	E	utilization/ access
3	Morning	319	Malvern lack of playground- clarify ownership	E	utilization/ access
3	Morning	320	Malvern access to Hannah Perkins	E	utilization/ access
3	Morning	325	Publicity for events at Colonnade	E	utilization/ access
3	Morning	328	City pass for public/put activities/sports	E	utilization/ access
6	Morning	330	Shared recreational facilities with private schools	E	utilization/ access
6	Morning	332	Explore accessibility of fishing and outdoor water sports	E	utilization/ access
6	Morning	333	Better access of school libraries	E	utilization/ access
6	Morning	334	new facility / type / use / amenity sharing via technology- online website or app	E	utilization/ access
6	Morning	336	Cleveland Skating Club has many facilities but not very accessible	E	utilization/ access
4	Morning	345	Better utilization of Doan Brook Gorge, bike trail, hiking trail	E	utilization/ access
4	Morning	346	Better utilization of Shaker lakes (paddleboats, RC boats)	E	utilization/ access

4	Morning	347	Use existing buildings more efficiently to address these ideas rather than new construction "embodied energy"	E	utilization/ access
7	Morning	350	Private school playgrounds and tennis courts open to public	E	utilization/ access
7	Morning	351	Skating club open to public	E	utilization/ access
7	Morning	356	ADA accessibility in all buildings	E	utilization/ access
5	Evening	373	Community is tied to K-4 buildings, strengthen those relationships - should be K-5	E	utilization/ access
7	Evening	392	Neighborhood schools essential	E	utilization/ access
7	Evening	393	Reconfigure how grades organized	E	utilization/ access
7	Evening	395	Private school/new facility / type / use / amenity - sharing with welcoming community	E	utilization/ access
10	Evening	403	Diversity and equity very important	E	utilization/ access
10	Evening	406	Ludlow and Sussex building uses - is this appropriate?	E	utilization/ access
10	Evening	410	Van Aken corridor potential	E	utilization/ access
3	Evening	417	Gridley Park development	E	utilization/ access
3	Evening	421	Athletic fields for multiple use	E	utilization/ access
3	Evening	423	Better utilize triangle parks	E	utilization/ access
2	Evening	427	Need to know needs of schools for future	E	utilization/ access
4	Morning	458	Top to bottom and lateral between organizations for communication and planning. "Director to janitor"	Q1	collaboration
4	Morning	461	Building on our strengths in creative ways	Q1	collaboration
5	Morning	467	Partner with Beachwood, pool and ice skating rink	Q1	collaboration
9	Morning	496	Regionalizing, i.e. ice rink- exploring cooperation with other cities	Q1	collaboration
7	Evening	526	More Forward thinking, permanent improvement levies- maintain facilities- shared between orgs	Q1	collaboration
7	Evening	527	Share hiring of architects of construction for projects overarching plan for all- maybe/architect and CM- save costs- collaboration on maintenance and renovation	Q1	collaboration

7	Evening	528	More cooperation and integration with John Carroll and buildings at Fairmount Circle	Q1	collaboration
6	Evening	543	Look at partnerships with private schools for cooperating on facilities use/programs	Q1	collaboration
	Online_1 90418	587	Partnerships among entities in town (town hall, BOE, library) also with orgs in town (SYBL, etc).	Q1	collaboration
	Online_1 90418	612	Regional collaboration	Q1	collaboration
	Online_1 90418	613	Our three branches (library, city, schools) often feel as though they are competing with each other to deal with tax payer fatigue. Please realize that the vast majority of Shaker Heights residents moved here because of the taxes, not in spite of them. It would be helpful if we could have permanent improvement levies that from which all three institutions could draw. That way, the school district doesn't have to do a half-measure (i.e. middle school bond issue) because it's worried about tax-payer fatigue due to close-in time city and library issues.	Q1	collaboration
	Online_1	819	Join the county library system.	Q1	collaboration
	Online_1 90429	827	Figure out a way to absorb the Shaker Country Club and the Skating Club so that the city owns/runs them, before they	Q1	collaboration
	Online_1 90429	855	Let's share space, facilities, and programming between the various entities so we can save money. Schools have libraries, pools, playgrounds, and athletic fields which could allow more access and less spending by city and SHPL.	Q1	collaboration
	Online_1 90429	856	Joint projects with private schools or businesses to share spaces and resources	Q1	collaboration
	Online_1 90429	858	better collaboration between the city, schools and library in terms of programming and use of facilities	Q1	collaboration
	Online_1 90429	874	I think we should partner with county library for cost savings and consolidate police and fire with neighboring community.	Q1	collaboration
	Online_1 90429	876	Merge library system with CCPL	Q1	collaboration
	Online_1 90429	889	Merge with Cuyahoga County library for economy of scale and innovation.	Q1	collaboration
	Online_1 90429	891	Shared athletic facilities between community and public schools.	Q1	collaboration

	Online_1 90429	904	Sharing resources when it makes sense: landscaping, snow removal, sidewalk snow cleaner for schools/libraries, not duplicate same services or staff.	Q1	collaboration
2	Morning	446	Connect rec to commercial	Q1	connectivity
6	Morning	474	Connectivity- foot and bike	Q1	connectivity
6	Morning	478	RTA community pass and subsidizing- buy RTA passes at Thornton or library	Q1	connectivity
9	Evening	501	Green pathways on Lee and Van Aken and Shaker	Q1	connectivity
9	Evening	506	Greenway on Lomond Rd	Q1	connectivity
5	Evening	513	All Shaker high school students should have RTA passes or at least to lower income without transportation issues- equity issue for teen and child mobility	Q1	connectivity
7	Evening	519	Scottsdale to Chagrin on Lee Rd- Restaurant Row (Diner, Michael Symon, Yours Truly)	Q1	connectivity
7	Evening	525	Connect parks with hiking trails- southern to Horseshoe, etc. hike, bike, run	Q1	connectivity
6	Evening	540	Transportation connections between parts of city e.g. from B-D	Q1	connectivity
10	Evening	551	Bike sharing/car-sharing	Q1	connectivity
3	Evening	554	Connectivity between neighborhoods	Q1	connectivity
	Online_1 90418	565	Bike path connectivity	Q1	connectivity
	Online_1 90418	572	continued walkable access for all	Q1	connectivity
	Online_1 90418	586	I would love to see Shaker embrace programming opportunities at it's facilities while creating connections between the lakes and trails to improve walk-ability between the neighborhoods and the surrounding neighborhoods.	Q1	connectivity
	Online_1 90429	840	Attractive rapid stations, including green areas around, and working signals at all crossings. One on Van Aken and Ashby and not worked in >2yr. Streetlights are often out on Van Aken by library.	Q1	connectivity

	Online_1 90429	841	(1) Fix rampant sidewalk drainage problems. (2) Routinely prioritize pedestrian safety and convenience (such as leading pedestrian intervals for crosswalk lights, short crossings instead of ridiculously long diagonals, shortcuts through city properties), instead of motorist speed and convenience. (3) Install modern bicycle commuter infrastructure using the NACTO guidelines; include buffers and especially solid buffers where possible (as NYC has done); include maintenance budget to keep the lanes swept and pothole-free; install more bike racks around town like those at Heinen's (U-racks, right next to the entrance, under a roof, under good lighting, with racks spaced 3 feet apart and far enough from the wall for large front wheels). (4) Keep up the lovely little parks like Gridley and plant more flowers in them.	Q1	connectivity
	Online_1 90429	844	Higher quality access to natural areas, trails, etc. Shaker is not as bike friendly (especially for kids) as it should be.	Q1	connectivity
	Online_1 90429	848	Make Lee Chagrin corridor more pedestrian-friendly;	Q1	connectivity
	Online_1 90429	851	Connective off street bike trails. Fitness facility like Cleve Hts.	Q1	connectivity
	Online_1 90429	881	Make it easier to walk to cross big roads, slow traffic way down.	Q1	connectivity
	Online_1 90429	882	Wifi connectivity for all residents, more public art, more bike-friendly trails, dog park	Q1	connectivity
	Online_1 90429	899	3) connect walking/biking paths from horseshoe lake park to paths between shaker east and west on east end of town	Q1	connectivity
	Online_1 90429	903	Develop more walking/hiking paths and ways to bike within Shaker	Q1	connectivity
	Online_1 90429	906	More Trails/Bike Lane Infrastructure - Shaker should lead in Bike friendly neighborhoods/school/destinations.	Q1	connectivity
1	Morning	434	Equality of funding (City does not get improved access to \$)	Q1	economic development
4	Morning	460	Thinking of ways to bring money into city (B & Bs, galleries, conferences) something beyond property taxes	Q1	economic development
7	Morning	484	More businesses in Shaker- will alleviate our tax burden	Q1	economic development
9	Evening	505	Lee Road corridor revitalization build on retail	Q1	economic development

5	Evening	515	Ways to keep our money in Shaker when we go out for a family meal and breakfast, dinner	Q1	economic development
7	Evening	518	Drive thru Starbucks at Shaker and Olene	Q1	economic development
7	Evening	522	More restaurants like Cleveland Hts	Q1	economic development
	Online_1 90429	820	Lower operational costs	Q1	economic development
	Online_1 90429	836	Low taxes	Q1	economic development
	Online_1 90429	852	more successful commercial properties to share the tax burden.	Q1	economic development
	Online_1 90429	853	Do not do things that will raise property taxes.	Q1	economic development
	Online_1 90429	854	Reduce taxes, or at least decrease frequency of levy asks.	Q1	economic development
1	Morning	431	Improved operational efficiency	Q1	maintenance/ operations
1	Morning	432	Improved use of natural lighting	Q1	maintenance/ operations
1	Morning	433	Maintenance- free facilities	Q1	maintenance/ operations
1	Morning	438	More native plants	Q1	maintenance/ operations
3	Morning	448	Make all buildings/facilities green and sustainable!	Q1	maintenance/ operations
4	Morning	459	Why separate services for things like maintenance?	Q1	maintenance/ operations
5	Morning	472	streetscapes	Q1	maintenance/ operations
9	Morning	494	Green-sustainable, energy efficient	Q1	maintenance/ operations
7	Evening	520	Upgrade the ice rink	Q1	maintenance/ operations
6	Evening	542	Find ways to help business owners keep up properties and build relationships	Q1	maintenance/ operations
	Online_1 90418	569	More privately funded facilities run by corporations.	Q1	maintenance/ operations
	Online_1 90418	570	Bring facilities such as pools and gyms up to code and modern amenities.	Q1	maintenance/ operations
	Online_1 90418	573	It would be nice to have the school pools updated and Thornton Park locker rooms redone.	Q1	maintenance/ operations
	Online_1 90418	574	Updating current athletic facilities at schools	Q1	maintenance/ operations
	Online_1 90418	579	More modern updates within the interior of the buildings	Q1	maintenance/ operations

	Online_1 90418	584	City center and modernize current facilities while keep the classic look	Q1	maintenance/ operations
	Online_1 90418	591	<p>On October 19, 2016 Freakonomics Radio published their podcast titled "In Praise of Maintenance". I would first like the community to prioritize what is essential to keep and preserve - maintain, before diverting funds to the new. We have the core of wonderful facilities and infrastructure, but many seem to suffer from deferred maintenance. Via a maintenance planning process the community could discuss which current facilities have the greatest needs, and which have outlived their original design purpose.</p> <p>At this time, rather than focusing on new facilities, let's maintain and strategically update what we have while we concern ourselves more with commercial development that successfully and appropriately benefits our Shaker community.</p> <p>I am thrilled with the Van Aken development, and eager to see its completion.</p> <p>I am pleased with the quality of the new tennis courts at the high school. And the water quality of the community pool has always been sparkling. I appreciate what we have as well as the vision and efforts of generations past. Let's preserve it as we adapt it for tomorrow.</p> <p>On that front, I believe that our family would be most immediately impacted by an update to the Main Library, an update that included a section with a more casual bookstore/cafe vibe and services. (Lease shared space for a small kitchen that could offer coffee/tea and sandwiches/pastries. Perhaps even offer building event light catering) Also, a welcoming entry to the 2nd floor. A grand staircase with a mezzanine?</p>	Q1	maintenance/ operations
	Online_1 90418	614	As for specific new facility / type / use / amenity ideas: Horseshoe Lake Park should be a crown jewel park. Frankly, it has potential to be the nicest park in the region. Right now it's a nice park with scraggly areas, particularly near the shore. It's in need of major updates, and should probably have a boathouse and concession stand to meet the needs of the community.	Q1	maintenance/ operations
	Online_1 90429	813	Continue to modernize interiors of buildings and bring more coordination to programming. More athletic fields are also needed.	Q1	maintenance/ operations

Online_1 90429	822	Gradually modernize on the inside while maintaining historical charm. Be very mindful of the cost and tax burden, which is a big impediment to attracting and retaining residents (i.e., no need for a costly new middle school that would cost tens of millions). Revisit Cuyahoga County library (which is terrific) in a couple of years.	Q1	maintenance/ operations
Online_1 90429	823	Better fields that drain and can be used more frequently.	Q1	maintenance/ operations
Online_1 90429	829	Updated spaces that invite everyone	Q1	maintenance/ operations
Online_1 90429	831	Streamline to make everything more efficient.	Q1	maintenance/ operations
Online_1 90429	837	Renovate and secure the structural integrity of each building. Modernize the interior and renovate/restore the exterior. Think of the older buildings of NYC, Paris or London. There are ways to retro-fit and pursue historical preservation. Build new and modern like Van Aken and restore and renovate places like the High School. Tear down and rebuild the Middle School. Update the interior of the libraries.	Q1	maintenance/ operations
Online_1 90429	849	Sustainable facilities-green roofs, solar panels, reviving doors, etc.	Q1	maintenance/ operations
Online_1 90429	857	More native trees and plants placed in available green spaces and tree lawns.	Q1	maintenance/ operations
Online_1 90429	859	Modernize to build efficiency and save costs.	Q1	maintenance/ operations
Online_1 90429	860	Central coordination, planning and communication. Lack of duplication. Cost consciousness.	Q1	maintenance/ operations
Online_1 90429	862	Rehab or rebuild the locker rooms at Thornton pool. Allow swimmers and others to have their own private locker rooms separate from hockey.	Q1	maintenance/ operations
Online_1 90429	863	Keeping sports fields in better condition	Q1	maintenance/ operations
Online_1 90429	866	Better outside playgrounds, redo Thornton tennis courts, update and fix SMS	Q1	maintenance/ operations
Online_1 90429	877	As a parent of a Shaker student-athlete who swims, I would love to see updated pool facilities. Clearly, the 2 indoor pools @WO and the MS are tired & cost a lot to maintain & repair.	Q1	maintenance/ operations
Online_1 90429	886	The Woodbury and Middle School pools need to be overhauled so that they do not frequently breakdown. Also preserve our libraries, which are superb.	Q1	maintenance/ operations

	Online_1 90429	888	KEEP BOTH LIBRARIES OPEN	Q1	maintenance/ operations
	Online_1 90429	890	Capitalize on our big differentiators: sidewalks, mature trees, natural areas.	Q1	maintenance/ operations
	Online_1 90429	893	Upgrade, update, modernize, contemporize - look to attract the next generation to live in Shaker Hts.	Q1	maintenance/ operations
	Online_1 90429	896	Keep the historic look and integrity. Not like VADistrict.....	Q1	maintenance/ operations
	Online_1 90429	905	Beyond updates needed for the schools which are underway the community would benefit significantly from a modern library and more substantial and updated community recreation/workout facility that may require a fee for use	Q1	maintenance/ operations
1	Morning	430	Rec. Center	Q1	new facility / type / use / amenity
2	Morning	439	Senior Housing- apt or condo, I loved living	Q1	new facility / type / use / amenity
2	Morning	441	Rec center with improved indoor 4 season	Q1	new facility / type / use / amenity
2	Morning	443	Access to community meeting room	Q1	new facility / type / use / amenity
3	Morning	450	Rethink/reconfigure middle school and library campus (look at past plan) increase transformational change *this wasn't a only process only or school level	Q1	new facility / type / use / amenity
3	Morning	451	Thornton to triangle to Beachwood style water park, update ice rink to be full size	Q1	new facility / type / use / amenity
3	Morning	452	Repurpose buildings to add elder living (55t independents living)/elder care/ multigenerational (i.e. Italian Village with housing and restaurants)	Q1	new facility / type / use / amenity
3	Morning	453	Library/county building- rec center new facility / type / use / amenity, geography very important	Q1	new facility / type / use / amenity
3	Morning	454	Library- mixed-use new facility / type / use / amenity with housing	Q1	new facility / type / use / amenity
5	Morning	464	Café in library	Q1	new facility / type / use / amenity

5	Morning	465	Library reading garden/living wall	Q1	new facility / type / use / amenity
5	Morning	466	Noise buffering performance space lighting	Q1	new facility / type / use / amenity
5	Morning	468	Splash park (Lyndhurst/Brainard)	Q1	new facility / type / use / amenity
5	Morning	469	Arts District (Lee Road near Dealership)	Q1	new facility / type / use / amenity
6	Morning	473	rec center	Q1	new facility / type / use / amenity
6	Morning	477	Dog park	Q1	new facility / type / use / amenity
6	Morning	479	Center focused on health services- link to UH or Cle. Clinic	Q1	new facility / type / use / amenity
6	Morning	482	Performing arts space	Q1	new facility / type / use / amenity
9	Morning	497	Relocating fitness, pool, rink facilities (maybe to SMS site)	Q1	new facility / type / use / amenity
9	Morning	498	Reconsider of all schools (open and closed) as community/neighborhood hubs i.e. Ludlow	Q1	new facility / type / use / amenity
9	Evening	499	Rethink bus garage to more community	Q1	new facility / type / use / amenity
9	Evening	500	Friendly area with multi use new facility / type / use / amenity	Q1	new facility / type / use / amenity
9	Evening	504	More flexible spaces, which can also generate revenue	Q1	new facility / type / use / amenity
9	Evening	508	Could schools be an K-12 per neighborhood? Like old 1 room school house?	Q1	new facility / type / use / amenity
5	Evening	509	1st class rec/health center/fitness/gym, pool	Q1	new facility / type / use / amenity

5	Evening	510	Cultural ctr/ might be all together	Q1	new facility / type / use / amenity
5	Evening	511	24 hour access to teen rec center, internet, social, indoor spaces open all the time, would draw from other communities	Q1	new facility / type / use / amenity
5	Evening	512	Sussex - could be indoor tech center as well as indoor playground- leverage RTA	Q1	new facility / type / use / amenity
5	Evening	516	Cultural center- arts and performance	Q1	new facility / type / use / amenity
7	Evening	517	Boat house	Q1	new facility / type / use / amenity
7	Evening	521	Indoor pool at Thornton- open all year round (heated labs)	Q1	new facility / type / use / amenity
7	Evening	523	Bring back Movie theater- Shaker Theater	Q1	new facility / type / use / amenity
1	Evening	531	Teen hub with arts, rec	Q1	new facility / type / use / amenity
1	Evening	535	Expand Thornton Park building up to 2nd floor	Q1	new facility / type / use / amenity
6	Evening	536	Large flexible community center, welcoming to variety of audiences	Q1	new facility / type / use / amenity
6	Evening	537	Party center that could be rented out (revenue source) (prohibition of alcohol now an impediment)	Q1	new facility / type / use / amenity
6	Evening	539	Amphitheater outdoor performance space	Q1	new facility / type / use / amenity
6	Evening	541	More flexible space and more flexible usage of facilities	Q1	new facility / type / use / amenity
10	Evening	549	Comprehensive rec center	Q1	new facility / type / use / amenity
10	Evening	550	Teen center- if not Thornton, some existing buildings	Q1	new facility / type / use / amenity

10	Evening	552	Really need community meeting spaces for community groups, etc.	Q1	new facility / type / use / amenity
3	Evening	553	Performing arts center	Q1	new facility / type / use / amenity
3	Evening	555	Community center	Q1	new facility / type / use / amenity
3	Evening	556	Library- city shared resources in Moreland	Q1	new facility / type / use / amenity
2	Evening	561	More affordable housing options for seniors	Q1	new facility / type / use / amenity
2	Evening	562	More nice dependent living options in Shaker	Q1	new facility / type / use / amenity
	Online_1 90418	564	I would love to see a central civic area, with important services like City Hall, the library, and a recreation new facility / type / use / amenity (indoor track, basketball courts, etc.) in one walkable campus.	Q1	new facility / type / use / amenity
	Online_1 90418	566	Move all city buildings and main library buildings to Van Aken District	Q1	new facility / type / use / amenity
	Online_1 90418	567	I think re-establishing a boat house at Lower Lake would be a unique differentiator for the community.	Q1	new facility / type / use / amenity
	Online_1 90418	568	I want a rec center with an indoor pool for the city and the teams in Shaker.	Q1	new facility / type / use / amenity
	Online_1 90418	575	indoor pool	Q1	new facility / type / use / amenity
	Online_1 90418	576	centralized recreation center, with indoor facilities including pool. Joint effort city and school district	Q1	new facility / type / use / amenity
	Online_1 90418	581	Makerspace- a place for community members to collaborate and innovate together.	Q1	new facility / type / use / amenity
	Online_1 90418	582	New pool new facility- The middle school and woodbury pools have had recent mechanical issues and its possible these continue.	Q1	new facility / type / use / amenity

Online_1 90418	583	Recreation center similar to Solon, cultural art center similar to solon, indoor pool facilities for swim team, kids, seniors, community. Check out Solon, Strongsville, Twinsburg, Cuyahoga Falls, etc....	Q1	new facility / type / use / amenity
Online_1 90418	588	put a cafe in the library; build a central rec new facility with ample programming for teens after school; make sure spaces are accessible; re-imagine what an intentionally diverse community should look like and act accordingly	Q1	new facility / type / use / amenity
Online_1 90418	590	Take the empty space South across from Thornton, put a community center like Cleveland Heights or JCC with gym, pool and workout. Or buy the rights to Highland Hills golf course such that we have have opportunity to turn it into a park if ever transition.	Q1	new facility / type / use / amenity
Online_1 90418	593	We need more recreation facilities accessible to youth in Moreland, Lomond and Ludlow. We need to make our facilities environmentally sustainable. Renovation of libraries to bring them up to 21st century needs with more space for both quiet study/ reading and for collaborative work and social engagement. Would like to see community fitness facilities.	Q1	new facility / type / use / amenity
Online_1 90418	595	Cohesive, multi-faceted complex on existing Thornton Park site. Shuttle service from points west in Shaker.	Q1	new facility / type / use / amenity
Online_1 90418	597	Recreational new facility amenity for our youth	Q1	new facility / type / use / amenity
Online_1 90418	600	Shaker needs a real youth center or rec center that is welcoming to teens, especially teens from south of Van Aken. We need a real rec center with indoor basketball, tennis, walking track. and rooms for fitness classes. Weight room too.	Q1	new facility / type / use / amenity
Online_1 90418	601	Shared space facilities. i.e preschools in libraries, basketball courts in unused city garages.	Q1	new facility / type / use / amenity
Online_1 90418	603	Build a real recreation/fitness center across warrensville from the VAD!	Q1	new facility / type / use / amenity

Online_1 90418	607	Maybe some more imaginative play areas for kids.	Q1	new facility / type / use / amenity
Online_1 90418	608	I think that the recreation center and pool complex are due for a large update and expansion. One key feature that is lacking from our pools is a zero depth entry. An expansion would also allow for additional child care, fitness, and room rental opportunities.	Q1	new facility / type / use / amenity
Online_1 90418	609	Improve the rink and add a second rink. Allow canoeing at Shaker Lakes. Improve the library facilities.	Q1	new facility / type / use / amenity
Online_1 90418	611	Tear down middle school, leaving auditorium and pool for community access and arts. Reapportion grades to make rest of square footage work. Combine Bertram woods library and sell the woods property for commercial development with a reserved area for a dog park. Invite a commercial operator into lower lake for summer offerings like paddle board yoga and learn to paddle canoe lessons. Allow For micro rezoning of carefully selected private properties that could become tea houses or b&b with lakes views and bike rental.	Q1	new facility / type / use / amenity
Online_1 90418	617	I go back and forth on a rec center. On one hand, I'm not convinced we need one because there are so many other options nearby. On the other hand, they are terrific gathering centers, particularly for families. I suppose a full-scale rec center that could compete with the likes of Lifetime and the JCC would be popular. Of course, it would also require the city to take on the function of operating it and making sure it had sufficient space.	Q1	new facility / type / use / amenity
Online_1 90418	615	The empty space near the Avalon building is an eyesore and a waste, and it's in one of the most prominent locations in the city, right along Van Aken. I realize there are longer-term housing development plans, but those don't appear to be anywhere near getting started. As a Fernway resident, I can tell you we have a neighborhood with non-existent green space. That empty space could be a wonderful park within walking distance to Fernway. Frankly, I don't care what happens with it, as long as it's something productive and valuable.	Q1	new facility / type / use / amenity

		619	2) Shaker's current recreational facilities are very poor compared to any comparable neighboring community. It seems like there was a huge lost opportunity when Thornton park was redone ~15 years ago and places like Lifetime swooped in to fill the gap. A true comprehensive rec center would be wonderful!	Q1	new facility / type / use / amenity
	Online_1 90429	812	One community recreation facility that could accommodate youth and adult activities: after school programs, summer programs, continuing Ed programs, exercise classes (an indoor pool would be awesome);	Q1	new facility / type / use / amenity
	Online_1 90429	814	Shaker needs a central rec center. Place to work out, hold classes, swim.	Q1	new facility / type / use / amenity
	Online_1 90429	816	Nicer pool, easier access, more accepting of the whole community population	Q1	new facility / type / use / amenity
	Online_1 90429	821	I'd like to see different types of playgrounds in Shaker. The school playgrounds seem to have similar play structures. It's nice to visit playgrounds outside Shaker as they have different playing options (e.g., Preston's Hope).	Q1	new facility / type / use / amenity
	Online_1	824	Rec center	Q1	new facility /
	Online_1 90429	825	Exoanded Rec center with programming, indoor/outdoor basketball, pool eat. Basically an exoanded Thornton. Teen center, computers, could even be connected to a library. Facility like the JCC. Right now we have programming at the library for teens, career services, meeting space. We have other buildings doing some of the same - Thornton, teen center etc, but it should be centralized and connected.	Q1	new facility / type / use / amenity
	Online_1 90429	826	Recreation center similar to Fairview park	Q1	new facility / type / use / amenity
	Online_1 90429	830	Large recreation center with indoor pool, gym, rink, classes.	Q1	new facility / type / use / amenity
	Online_1 90429	833	Build a place for teens- cafe/bowling/skating/games/hangout	Q1	new facility / type / use / amenity
	Online_1 90429	835	Pickleball courts	Q1	new facility / type / use / amenity

	Online_1 90429	839	It would be great if Thornton had a community gym, multi-purpose rooms and rec space for kids	Q1	new facility / type / use / amenity
	Online_1 90429	842	I'd like to see a rec center that caters to adults as well such as having a fitness center. It would be great if the Shaker Country Club could be city owned.	Q1	new facility / type / use / amenity
	Online_1 90429	845	Expand Thornton park and integrate it into the Van Aken district and install a dog park there.	Q1	new facility / type / use / amenity
	Online_1 90429	847	indoor pool, pedestrian bridges over busy intersections	Q1	new facility / type / use / amenity
	Online_1 90429	861	Distributed playground in neighborhoods for community play.	Q1	new facility / type / use / amenity
	Online_1 90429	867	build a turf athletic field on the Van Aken lot that was meant for the second phase of condo development (by Heinens). This will add much needed athletic field space and would benefit the businesses in that shopping center	Q1	new facility / type / use / amenity
	Online_1 90429	868	playable fields that compare to the teams we play against; dog play area; bike and hike trails	Q1	new facility / type / use / amenity
	Online_1 90429	869	Indoor pool	Q1	new facility / type / use / amenity
	Online_1 90429	872	That we need to look at building a full recreational/ community center that would not be based around education, but based around recreation, active/ healthy lifestyle, and sportsmanship.	Q1	new facility / type / use / amenity
	Online_1 90429	873	better ice rink, rec center	Q1	new facility / type / use / amenity
		875	use the Bertram Woods space for a rec center.	Q1	new facility / type / use / amenity
	Online_1 90429	878	Develop a large, multi purpose rec center with indoor and outdoor equipment (like Solon)	Q1	new facility / type / use / amenity
	Online_1 90429	879	Like playground facilities for children, parks could use equipment suitable for adults to use as is done in Asian areas.	Q1	new facility / type / use / amenity
	Online_1 90429	880	Having a gym/rec center where kids can hang out, work out equipment and a track	Q1	new facility / type / use / amenity

Online_1 90429	884	We absolutely and urgently need a dog park as well as city-monitored waste bags and collection sites. We ARE a dog-saturated community and this fact is minimized and ignored.	Q1	new facility / type / use / amenity
Online_1 90429	885	shared affordable facilities with indoor track and modernized indoor pool; building being used to capacity	Q1	new facility / type / use / amenity
Online_1 90429	892	A Rec Center!	Q1	new facility / type / use / amenity
Online_1 90429	894	it would be great to have a park or facility capable of having music events	Q1	new facility / type / use / amenity
Online_1 90429	897	1. Rethink the hs/Woodbury/Onaway/admin campus- move the admin building off this campus, bring ic here (currently in community building basement) and make this a Woodbury/middle school/ hs campus (easier access for those working between those buildings and kids who travel during the school day for advanced classes)	Q1	new facility / type / use / amenity
Online_1 90429	898	2. Combine Bertram woods and Ms campus and make into community campus- fields swimming library (then redo Thornton park - full size ice rink and pool)	Q1	new facility / type / use / amenity
Online_1 90429	900	Bike trails, community fitness facilities, larger hockey rink, 1 library (not 2!!!!)	Q1	new facility / type / use / amenity
Online_1 90429	901	Spaces that promote a sense of community, vibrancy, and resident health.	Q1	new facility / type / use / amenity
Online_1 90429	902	A sports complex with lights.	Q1	new facility / type / use / amenity
Online_1 90429	907	A new or expanded rec center either part of thornton or as secondary facility with other amenities - our history (of rich socialites) and country club memberships has meant we fall way behind in community rec facilities since most of this need was met through a club membership (Shaker CC, CSC, and others)	Q1	new facility / type / use / amenity

	Online_1 90429	908	Create a recreation building for ALL - like Lifetime Fitness in Beachwood or The YMCA in Warrensville	Q1	new facility / type / use / amenity
	Online_1 90429	909	Large indoor rec center with indoor pool, basketball courts, fitness facilities with treadmills, free weights and weight machines, studios with fitness classes.	Q1	new facility / type / use / amenity
2	Morning	440	Multi-generational new facility / type / use / amenity and programming	Q1	programming
2	Morning	442	Collaborate with UH for wellness with city and schools	Q1	programming
2	Morning	444	Amenities to serve in home workers	Q1	programming
3	Morning	455	Library- lunch programs, snacks, more services for community, garden, teens	Q1	programming
3	Morning	456	Space for teenagers- programming for teenagers. Where are they welcome?	Q1	programming
4	Morning	463	More community gatherings/events to build sense of community	Q1	programming
6	Morning	475	Flexible community space and multi-tasking buildings	Q1	programming
6	Morning	483	Vocational training (more for kids who are not college bound)	Q1	programming
7	Morning	488	John Carroll- summer camps, why not keep in community?	Q1	programming
9	Morning	493	Winter farmers market in Shaker, builds community	Q1	programming
9	Evening	502	Multi-generational facilities	Q1	programming
9	Evening	503	Make use of and goal of 1B programs in school to have intergenerational learning	Q1	programming
5	Evening	514	Public teen center not in a basement of a church public team space	Q1	programming
7	Evening	524	Highlight the history of Shaker	Q1	programming
1	Evening	530	Gaming space and SH Hts community website for teens	Q1	programming
1	Evening	532	Movie Theatre/art theatre	Q1	programming
1	Evening	533	multigenerational	Q1	programming
1	Evening	534	Vocational training center at H.S. in Shaker	Q1	programming
3	Evening	557	Community support for schools and families	Q1	programming
3	Evening	558	Inter-generational interaction	Q1	programming
3	Evening	559	Get kids out of basements and into the community	Q1	programming
	Online_1 90418	580	Alternatives to our digital culture	Q1	programming
	Online_1 90418	585	More space for teens, more things to attract young families , rebuild Fernway	Q1	programming
	Online_1 90418	596	More opportunities for ACTIVE seniors	Q1	programming

	Online_1 90418	598	Programming that is attractive and available to all residents of Shaker, adults as well as youth.	Q1	programming
	Online_1 90418	616	Alternatively, the city, in the interest of meeting the needs of its residents, should consider partnering with the school on figuring out and funding the reconfiguration of the Fernway playground/park area when the school reopens.	Q1	programming
	Online_1 90429	834	Better rotating use (especially schools, who need certain facilities during the school day but which would be worthwhile to the community outside the school day)	Q1	programming
	Online_1 90429	865	Increasing the number of Activities that include multiple generations	Q1	programming
	Online_1 90429	883	More community wide events	Q1	programming
	Online_1 90429	910	Use the neighborhood schools & facilities to create programming.	Q1	programming
1	Morning	429	Flexible facilities adaptable to changing demographics	Q1	utilization/ access
1	Morning	435	Combine buildings to maximize greenspace	Q1	utilization/ access
1	Morning	436	Directly addressing projected declining school enrollment	Q1	utilization/ access
1	Morning	437	Accessibility and inclusivity beyond ADA requirements	Q1	utilization/ access
2	Morning	445	Create nontraditional hours of rec	Q1	utilization/ access
2	Morning	447	Streamline comm. Bldgs/room/space reservation	Q1	utilization/ access
3	Morning	449	Denser development and better use of land (Up and out)	Q1	utilization/ access
3	Morning	457	Arrange pieces for highest and best use.	Q1	utilization/ access
4	Morning	462	Majority of taxes go to schools but fewer and fewer school age children. Make better use of school buildings for	Q1	utilization/ access
6	Morning	476	Year round access to schools	Q1	utilization/ access
6	Morning	480	Evaluate the equitableness of our community facilities- provide to everyone fairly	Q1	utilization/ access
6	Morning	481	Better use of Colonnade area outside library	Q1	utilization/ access
7	Morning	485	Lee Rd, Van Aken	Q1	utilization/ access

7	Morning	486	Youth Center and centralized rec center in Chagrin Lee, expanding rec facilities near Thornton for all areas, using middle school site for combined use for schools, library and community looking at redistributing students in all schools for best use and buildings (Move high school to middle school, performing arts center at middle school theater)	Q1	utilization/ access
7	Morning	487	Fine arts share facilities art classes in evenings	Q1	utilization/ access
9	Morning	489	Consolidation and repurposing of underused facilities (STJ)	Q1	utilization/ access
9	Morning	490	Focus on future needs/use- long-term	Q1	utilization/ access
9	Morning	491	Rethinking school configurations/breakdowns/i.e. K-6, 7-8 @ WB, 9-12 HS (SMS site)	Q1	utilization/ access
9	Morning	492	Year -round access to fitness facilities at Thornton	Q1	utilization/ access
9	Morning	495	ADA accessibility and not just to letter of law, but comfortable and welcoming	Q1	utilization/ access
9	Evening	507	Reconfiguration of school system grades and utilize 1 K-12 magnet experimental school	Q1	utilization/ access
6	Evening	538	Look at if some buildings could be combined, provide services from fewer buildings	Q1	utilization/ access
6	Evening	544	Identify vacant buildings or city-owned lots for potential business sites	Q1	utilization/ access
10	Evening	545	Regional savings to reduce taxes or use taxes more purposefully	Q1	utilization/ access
10	Evening	546	Opening libraries for meeting rooms and community space	Q1	utilization/ access
10	Evening	547	Community building rooms not adequate	Q1	utilization/ access
10	Evening	548	Indoor pool at MS campus	Q1	utilization/ access
	Online_1 90418	563	More use of space for community events/lectures	Q1	utilization/ access
	Online_1 90418	577	Have facilities open for youth group activities and for empty nester group activities	Q1	utilization/ access

	Online_1 90418	578	The community needs two indoor pools to accommodate the multiple practice groups using them (all of the Shaker Sharks club teams) and the excellent emphasis on swimming as an INCLUSIVE safe and health-promoting sport in the physical education curriculum. It is unique for a city school system to offer swimming as part of the curriculum. Two pools are necessary because when one breaks down, it does not require all practices be cancelled in the middle of a busy season.	Q1	utilization/ access
	Online_1 90418	604	Make sure there's a playground in every neighborhood that KIDS can walk to by themselves.	Q1	utilization/ access
	Online_1 90418	605	Find efficiencies not only in the number of facilities, but also in their operations.	Q1	utilization/ access
	Online_1 90418	606	All on one campus	Q1	utilization/ access
	Online_1 90418	618	1) The footprint of our schools needs to be scaled to our current and expected future enrollment, and then the new new facility / type / use / amenity plan needs to be updated to become state of the art teaching facilities with equitable programming and opportunities across all schools vs. the existing situation where so much of the "extras" in the schools are funded by PTOs with incredibly disparate budgets.	Q1	utilization/ access
2	Evening	620	Facilities that are inclusive for all residents- for the entire community, could be tied in with the library	Q1	utilization/ access
	Online_1 90429	815	Consolidate. Too many old buildings.	Q1	utilization/ access
	Online_1 90429	817	Challenged-accessible	Q1	utilization/ access
	Online_1 90429	828	the outdoor spaces & parks could be even better adapted for family time. This did not let me state that I spend as much time at the library as the fields (poor design of survey). however, I do think the library should merge with Cuyahoga County if it would free up cash.	Q1	utilization/ access
	Online_1 90429	843	Fishing docks on Horseshoe and Lower Shaker Lakes, with access for kayaks and canoes. Fishing should be restricted to catch and release, and barbless hooks.	Q1	utilization/ access
	Online_1 90429	850	Recreation facilities accessible to residents in lower income parts of the community;	Q1	utilization/ access

	Online_1 90429	864	Revisit the middle school project. We need to transform that space, including Bertram Woods, to better use it for COMMUNITY and school planning.	Q1	utilization/ access
	Online_1 90429	871	Modern facilities in historic buildings	Q1	utilization/ access
	Online_1 90429	887	Better coordination of facility use (school pools available to public when not in use by students and Sharks); full-service fitness options for working adults; access for teens to developmentally appropriate spaces and activities during out-of-school time.	Q1	utilization/ access
	Online_1 90429	832	Keep the libraries. Keep the sense of community. Respect the history. (I grew up here, left, and returned. I have roots here)	Q1	utilization/ access
	Online_1 90429	838	Keep doing what you're doing	Q1	utilization/ access
	Online_1 90429	846	Diversity, accessibility and convenience.	Q1	utilization/ access
1	Morning	622	More discussions like this	Q2	collaboration
3	Morning	637	Scheduling complications- how to address? Coordination?	Q2	collaboration
3	Morning	638	Community calendar- app populated by various groups	Q2	collaboration
3	Morning	639	St. Dominic's gym- loop in put schools and churches	Q2	collaboration
4	Morning	645	More collaboration with private schools going forward. They are more valuable but we don't have a strong relationship	Q2	collaboration
6	Morning	651	Better communication and awareness of programs/events- all entities have their own streams- difficult to filter	Q2	collaboration
6	Morning	656	Better partnerships between schools and library	Q2	collaboration
9	Morning	661	Continued collaboration between City, schools, library	Q2	collaboration
9	Morning	663	Create a funding mechanism that would address all 3 entities together	Q2	collaboration
9	Morning	664	Take opportunities to collaborate and share as often as possible- don't compete with one another	Q2	collaboration
5	Evening	671	Cost-sharing	Q2	collaboration
7	Evening	678	Central booking for community amenities/spaces	Q2	collaboration
6	Evening	687	Cooperation and coordination between the 3 authorities should go on at all times	Q2	collaboration
6	Evening	690	Regular, intentional discussions about these issues	Q2	collaboration

10	Evening	695	Quick access to event info on website shared calendar to join other events	Q2	collaboration
10	Evening	702	One stop shop for meeting space reservation	Q2	collaboration
3	Evening	710	Better community calendar/communications/app	Q2	collaboration
2	Evening	716	Survey all different sports agencies to determine what is actually needed	Q2	collaboration
	Online_1 90418	738	share resources within the city and use county resources to reduce costs	Q2	collaboration
	Online_1	741	Partnerships among entities in town (town hall, BOE, library)	Q2	collaboration
	Online_1 90418	758	City schools work together	Q2	collaboration
	Online_1 90418	766	I think my suggestion about joint permanent improvement levies would go better here. I don't even know if that's possible as a matter of state law. But Shaker seems to be in a unique situation where it has the potential for tremendous collaboration, and this would be a way to tap into that.	Q2	collaboration
	Board_19 0449	792	Entities should consider joint investment on shared facilities, such as green space, fields, sport courts, etc.	Q2	collaboration
	Board_19 0451	794	The financial burden of fields maintenance should be shared between the entities that use them.	Q2	collaboration
	Board_19 0454	797	Important to build off the strong neighborhood culture within Shaker.	Q2	collaboration
	Board_19 0455	798	Many churches such as Plymouth and Christ Episcopal have large meeting areas that many outside groups use – including the City. Important to consider them and their spaces.	Q2	collaboration
	Board_19 0456	799	We need a formalized list of the needs of all relevant community entities in Shaker in order to find overlap. Including the private schools.	Q2	collaboration
	Board_19 0459	802	We need to be thinking about neighboring communities and ways to collaborate with them. What types of facilities do neighboring communities have that Shaker residents could use? Vice-versa?	Q2	collaboration
	Board_19 0464	807	Schools have great spaces and resources that the general public could use and benefit from. Ex. Makers Spaces, Art rooms, Workshops. Can schools be expanded to include broader community education and programming? Lifelong learning facilities and/or community facilities	Q2	collaboration

Board_19 0465	808	Might want to reach out to RTA for their input. A good number of facilities are located along or nearby the rapid transit routes. Need to make sure the rapid is part of Shaker's future.	Q2	collaboration
Board_19 0466	809	Bellefaire JCB should be included in the discussion. Invite them to the upcoming meetings.	Q2	collaboration
Board_19 0467	810	Need to discuss the current Task Force composition and the official name for the group. The current group may not best represent the rich diversity of the community.	Q2	collaboration
Online_1 90429	912	Coordinating calendars for community events and continuing to reach out and involve more neighbors in events (and never stopping efforts to reach out) make a difference.	Q2	collaboration
Online_1 90429	941	Better open communication across the city between various entities will create better collaboration. To many people are very proprietary with their programs. Hurts everyone	Q2	collaboration
Online_1 90429	943	SHARE. COORDINATE. Avoid duplication - programming, athletic fields, libraries, pools, meeting space.	Q2	collaboration
Online_1 90429	947	More cooperation with neighboring communities to consolidate services and save costs (fire, ems, libraries, etc.)	Q2	collaboration
Online_1 90429	948	Central overall leadership. Look at programs and facilities across all. Example pools at MS, Woodbury, Thornton. Libraries 2 SHPL, MS, HS. Playgrounds and parks trails at schools too. Look at big picture what is needed and what is available. Be cost and tax conscious.	Q2	collaboration
Online_1 90429	966	More collaboration between facilities. Use facilities to support equity programming.	Q2	collaboration
Online_1 90429	967	Improve communication among each other. Too many silos, more partnership	Q2	collaboration
Online_1 90429	978	If they could share some costs that might overlap (snow plow services) that would consolidate costs.	Q2	collaboration
Online_1 90429	981	Communication would be a great place to start. I've heard a lot of people confuse this with Fernway Forever.	Q2	collaboration
Online_1 90429	982	I love the idea of merging resources. However, if we do that, will these facilities/resources be in an area reached by those who don't have transportation? Please consider equity and inclusion in your decisions.	Q2	collaboration

	Online_1 90429	985	A helpful attitude of goodwill and NOT arrogance; safety issues	Q2	collaboration
1	Morning	624	Portable hot spots for access to WiFi	Q2	connectivity
1	Morning	626	Less silo-ing between school buildings	Q2	connectivity
2	Morning	631	Embrace 5G wireless	Q2	connectivity
2	Morning	633	Access to free wifi - city	Q2	connectivity
3	Morning	640	Traffic enforcement needs to be more robust to increase ped/bike safety "No speeding in Shaker"	Q2	connectivity
3	Morning	641	Better usage of facilities and improved connectivity, Asset-rich but coordinate poor; disconnected b/c multiple facilities	Q2	connectivity
6	Morning	649	Better trail linkages between all facilities	Q2	connectivity
7	Morning	657	Expand bike trail and walking trail program expand and find funding, bike share program	Q2	connectivity
7	Morning	658	Bike paths to schools for kids to commute, bike parking	Q2	connectivity
9	Evening	667	More connectivity	Q2	connectivity
9	Evening	668	Better crossing and lighting on streets especially on Lee	Q2	connectivity
3	Evening	703	Activity hubs connection, trails, bikes, etc. Safe routes	Q2	connectivity
3	Evening	704	Connectivity between main thoroughfares	Q2	connectivity
3	Evening	712	Shuttle service around the city	Q2	connectivity
	Online_1 90418	740	- better connectivity between facilities and the neighborhoods - re-imagining the facilities (i.e. main library green space) as a "trailhead", working programming opportunities to "activate" these spaces to engage better with the	Q2	connectivity
	Online_1 90418	754	Better linkage between the facilities....bike paths/more walking trails like Beachwood/Shaker trail.	Q2	connectivity
	Online_1 90418	761	An expansion of the protected bike lane options through the city would be most welcome. Especially those that would connect facilities to each other.	Q2	connectivity
	Board_19 0427	770	RTA: a pass for residents for in-Shaker travel	Q2	connectivity
	Board_19 0430	773	RTA: app that works and people will use	Q2	connectivity
	Board_19 0431	774	network of safe routes that you could go by foot or bike	Q2	connectivity
	Board_19 0435	778	improve biking on streets, make more bike-friendly eg on Lee Road, Warrensville Center	Q2	connectivity
	Online_1 90429	914	Connected better with trails/greenway	Q2	connectivity

Online_1 90429	926	Bike paths everywhere	Q2	connectivity
Online_1 90429	932	Prioritize the charm, convenience, and safety of walking and biking, because enticing people out of their cars allows them to meet and chat, which gradually builds neighborhood cohesion--which in turn builds citizen engagement citywide.	Q2	connectivity
Online_1 90429	934	Bike riding/commuting remains a challenge. 12 year olds have a hard time with Shaker Blvd., Warrensville Center Road, Lee Rd., etc.	Q2	connectivity
Online_1 90429	938	Sustainable building practices; Rework Lee between Scottsdale and Ambleside to make it more bike and pedestrian friendly; Build recreation facilities in or near Moreland and Lysol's and stop locking residents out of fields;	Q2	connectivity
Online_1 90429	949	More bicycle lanes and trails.	Q2	connectivity
Online_1 90429	959	Better information on what's available	Q2	connectivity
Online_1 90429	972	we love mountain biking, and would appreciate more delineation in what trails we are able to use for that	Q2	connectivity
Online_1 90429	979	Develop more walkable attractions and bike paths	Q2	connectivity
Online_1 90418	737	Get rid of old apartment buildings, dilapidated housing, use land to bring in businesses that pay taxes like Beachwood and Solon have	Q2	economic development
Online_1 90418	750	Encourage volunteerism. Lower taxes; find other sources of income rather than so much burden to home owners.	Q2	economic development
Board_19 0443	786	median strip is city-owned, undeveloped. Develop a plan for use/ recreation.	Q2	economic development
Board_19 0445	788	While not a facility, innovations and new approaches regarding broadband and technology should be explored within this process. Maybe cost savings could be found if all three entities provided these amenities/needs in a joint fashion.	Q2	economic development
Board_19 0450	793	More buildings/space could be leased between the three entities. However, a lease might not best represent the sharing nature of this effort. A Memorandum of Understanding might be more appropriate.	Q2	economic development

	Board_19 0452	795	Setting aside dollars, maybe some facilities (i.e. fields) need to be thought of as a “community facility” rather than a city facility, school facility, etc. A new method to fund and	Q2	economic development
	Online_1 90429	929	Lower taxes	Q2	economic development
	Online_1 90429	939	still think a county library facility would save us tax dollars and create a modern facility.	Q2	economic development
	Online_1 90429	958	Share costs for things such as snow removal, etc. Currently love access to sports fields for youth activities.	Q2	economic development
2	Morning	636	Retrofit school buildings with A/C for summer community use	Q2	maintenance/op erations
4	Morning	643	Minimize overhead cost, sharing resources and facilities	Q2	maintenance/op erations
6	Morning	653	Zoned air conditioning for high use spaces	Q2	maintenance/op erations
6	Evening	688	Older buildings retrofitted to be more energy-efficient do cooperative buying to make it more affordable e.g. solar panels	Q2	maintenance/op erations maintenance/
6	Evening	689	More trash receptacles at schools, parks, think about plastic	Q2	operations
10	Evening	700	Updated facilities- bright, innovative, collaborative spaces with modern furniture, white boards, pleasant décor	Q2	maintenance/ operations
10	Evening	701	Make existing spaces more inviting	Q2	maintenance/ operations
	Online_1 90418	725	the Woodbury and MS pools have both had mechanical failures and shutdown in 2019. they need updated.	Q2	maintenance/ operations
	Online_1 90418	734	Continue field trips to the community facilities and resources. Continue funding programs with partially offset costs to low income families so that their kids can participate. Maintain trails and nature areas, those are so important and a huge part of what Shaker is and what brings good people here.	Q2	maintenance/ operations
	Online_1 90418	735	Establish a long term commitment to maintaining and improving pool (indoor and outdoor) facilities and guaranteeing availability and access for the future. Shaker has a unique resource in local pool availability that is a competitive advantage when attracting new residents.	Q2	maintenance/ operations
	Online_1 90418	747	Less government interference/ more maintenance of trails, etc. Keep dogs on leashes.	Q2	maintenance/ operations

Online_1 90418	756	The parks surrounding Shaker Lakes are full of dead trees and downed branches. The natural look has gone a bit far. The broken curbing at the Lower Lake hopefully will be replaced with better materials that last longer. The lakes are beautiful focal points within the community yet the City does little to celebrate them. Once the rehabilitation of the dams is complete, we should celebrate this centerpiece to Shaker life. We also should highlight the gorgeous architecture that makes Shaker a unique neighborhood.	Q2	maintenance/ operations
Online_1 90418	759	Similar to Strongsville facilities at low cost	Q2	maintenance/ operations
Online_1 90418	765	1. Don't skimp on city services and upkeep—keep the city clean, keep tree lawns well-maintained, schools and playgrounds looking well cared for, etc 2. Don't neglect south-of-VanAken properties!	Q2	maintenance/ operations
Board_19 0429	772	RTA: better stops, shelters, etc, make trains run more convenient	Q2	maintenance/ operations
Board_19 0433	776	building sustainability	Q2	maintenance/ operations
Board_19 0444	787	make Thornton more visible.	Q2	maintenance/ operations
Board_19 0463	806	Need to remove barriers and make people feel welcome at ALL parks in the community. Right now, some people feel unwelcome or unsafe at certain parks.	Q2	maintenance/ operations
Online_1 90429	922	our fields are embarrassing to outsiders. no bathrooms or areas to sit at for people who have travelled far. our beautiful green spaces, while in some places revitalized slightly could have even more done to draw out families	Q2	maintenance/ operations
Online_1 90429	935	Clean up the area between Lee and Chagrin and make the library an more inviting place. I feel that the area is not safe.	Q2	maintenance/ operations
Online_1 90429	937	security, security, security	Q2	maintenance/ operations
Online_1 90429	940	More playgrounds. Updated pool.	Q2	maintenance/ operations
Online_1 90429	945	Plant native perennial plants and trees along with annuals for better biodiversity.	Q2	maintenance/ operations
Online_1 90429	950	See above. New or vastly improved locker rooms at Thornton Pool.	Q2	maintenance/ operations
Online_1 90429	951	More trash/ recycling and more bike racks!	Q2	maintenance/ operations
Online_1 90429	953	Resurface tennis courts, create a better playground for kids up to 10 or 12	Q2	maintenance/ operations

	Online_1 90429	955	Modernize, upgrade current facilities. Maybe a nice recreation building like CH or Brecksville has	Q2	maintenance/ operations
	Online_1 90429	956	Cleaner bathrooms!!!	Q2	maintenance/ operations
	Online_1 90429	969	Sliding fee scales; modernize existing facilities and make them cleaner	Q2	maintenance/ operations
	Online_1 90429	970	The Woodbury and Middle School pools need to be overhauled so that they do not frequently breakdown. If the costs of renovation and better maintenance are prohibitive, perhaps other funding models can be explored, where the surrounding communities can use the pools outside of school hours for programming.	Q2	maintenance/ operations
	Online_1 90429	973	Build new or upgrade existing community facilities in such a manner as to keep entertainment/recreation local.	Q2	maintenance/ operations
	Online_1 90429	976	(Figure out a way around the library bullies?) Our community athletic fields are terrible. Soccer, softball, baseball. Integrate and plan with the school system. Land is hard to come by- have a master/future plan. Take over/buy land that is not being developed (eg north of Shaker town center along Van aken)	Q2	maintenance/ operations
	Online_1 90429	984	The recreation booklet has remained pretty much the same over the 40 year we have lived here.	Q2	maintenance/ operations
1	Morning	628	welcoming comfortable, Safe--> access, visibility, youth space	Q2	new facility / type / use / amenity
1	Morning	630	Multi-generational community buildings	Q2	new facility / type / use / amenity
5	Evening	672	Multi-use neighborhood based, reorient schools, move Onaway and mercer preschools into middle school; make all K-4s into K-5; make Woodbury into 6-8, form middle school into arts/rec/performance/preschool- pool, fields used by all 24 hour access	Q2	new facility / type / use / amenity
7	Evening	676	Performing arts center	Q2	new facility / type / use / amenity
3	Evening	706	Place for everyone in Shaker to come together	Q2	new facility / type / use / amenity
3	Evening	707	Theatre space	Q2	new facility / type / use / amenity

3	Evening	713	more athletic fields	Q2	new facility / type / use / amenity
2	Evening	719	Some triangles turn into ice rinks and would be nice to see more of this	Q2	new facility / type / use / amenity
2	Evening	720	Shaker needs a nice sledding hill	Q2	new facility / type / use / amenity
	Online_1 90418	723	Consider eliminating the current middle school building and reconfiguring grade levels at other schools to accommodate having one less building.	Q2	new facility / type / use / amenity
	Online_1 90418	731	joint effort with school district towards an indoor new facility / type / use / amenity that includes Olympic pool	Q2	new facility / type / use / amenity
	Online_1 90418	732	centralized recreation center, with indoor facilities including pool. Joint effort city and school district	Q2	new facility / type / use / amenity
	Online_1 90418	742	Need a space for teens to play free of charge	Q2	new facility / type / use / amenity
	Online_1 90418	746	Reviving recreational use of the Shaker Lakes would be a welcome return to the activities past. The ability to paddle around and picnic may be a nostalgic notion shared by too few, but I'd like the topic introduced for consideration.	Q2	new facility / type / use / amenity
	Online_1 90418	762	We need a second rink and the locker rooms at Thornton need to be improved.	Q2	new facility / type / use / amenity
	Board_19 0425	768	Is it time now to reexamine the recreation needs in light of what we see in other cities, what we see at places like the high school and library	Q2	new facility / type / use / amenity
	Board_19 0439	782	dog park in shaker lakes area	Q2	new facility / type / use / amenity
	Board_19 0440	783	teen space, fundamentally addressing space for teens in a cohesive convenient space that will get used	Q2	new facility / type / use / amenity
	Board_19 0441	784	indoor recreation center with a basketball court. Re-imagine Thornton.	Q2	new facility / type / use / amenity

Board_19 0442	785	Reconfigure and partition schools with security and supervision so kids can hang out, make it safe for recreation, study during out of school time	Q2	new facility / type / use / amenity
Board_19 0446	789	There is a great need in the community for shared facilities and meeting space. It would be great if residents had more opportunities to reserve meeting and event space.	Q2	new facility / type / use / amenity
Board_19 0447	790	Modular, movable, and flexible space are all great ideas that should be considered.	Q2	new facility / type / use / amenity
Board_19 0453	796	Need to think about repurposing of Sussex, Moreland, and Ludlow school buildings or ways to work together to make these facilities operate more efficiently. School buildings in general have large timeframes of low usage – how to leverage this?	Q2	new facility / type / use / amenity
Board_19 0460	803	What facilities are coming and what facilities are going? Need to think about lifespan of our current facilities, their current uses, and opportunities for adaptive re-use.	Q2	new facility / type / use / amenity
Board_19 0461	804	Beachwood dog park is exclusive to Beachwood residents – not shared. Example of what we should not do? Also – Shaker residents need a dog park.	Q2	new facility / type / use / amenity
Online_1 90429	921	Get some kind of Performing Arts Center	Q2	new facility / type / use / amenity
Online_1 90429	925	Put a dome over Thornton Pool so it can be used year round.	Q2	new facility / type / use / amenity
Online_1 90429	928	Central indoor recreation like Cleveland heights has	Q2	new facility / type / use / amenity
Online_1 90429	930	Health club	Q2	new facility / type / use / amenity
Online_1 90429	944	Future projects need to have flexible, adaptive community spaces. I would love to see more joint projects with private schools or businesses to share space and resources.	Q2	new facility / type / use / amenity
Online_1 90429	954	More turf athletic fields so kids can play sports through times of frequent rainfall	Q2	new facility / type / use / amenity

	Online_1 90429	962	A year-round community pool would be amazing. Right now, families w/young swimmers or seniors need to go outside of Shaker for swimming when Thornton is closed for the season.	Q2	new facility / type / use / amenity
	Online_1 90429	965	We don't have enough swings on the playgrounds. Playgrounds that are available for little kids when school is in session. A general recreation facility (like a YMCA) might be nice. When my daughter wanted to try out for softball, it was too cold to practice much outside and there were no facilities available in the city for her to use. The middle school athletic director told us we could not use the gym. If you don't ice skate, there really isn't anywhere to go "play" outside in the winter.	Q2	new facility / type / use / amenity
	Online_1 90429	968	More amenities for lower-income homes and get those waste bag stations and that dog park put into place.	Q2	new facility / type / use / amenity
	Online_1 90429	975	Again, we don't have any true facilities, outside of libraries, a rink and swimming pool. And MORE AFFORDABLE RESTAURANTS!	Q2	new facility / type / use / amenity
2	Morning	632	Programs for seniors	Q2	programming
2	Morning	635	Program to connect	Q2	programming
5	Morning	647	arts instruction	Q2	programming
5	Morning	648	teen programing- free/low cost	Q2	programming
6	Morning	654	Use rec basketball league as a model as a successful program for inclusiveness	Q2	programming
6	Morning	655	Easier to have programs where the kids are already located	Q2	programming
7	Morning	660	Libraries as resiliency centers	Q2	programming
9	Evening	665	Intergenerational schools/facilities	Q2	programming
9	Evening	666	Multi-use buildings, more open areas	Q2	programming
5	Evening	673	Meeting spaces in school buildings after hours	Q2	programming
1	Evening	682	Library to mimic the Cleveland Hts. Activities list	Q2	programming
1	Evening	684	Evening classes for youth in school	Q2	programming
1	Evening	685	Senior computer classes	Q2	programming
1	Evening	686	Eldercare to multigenerational program- organized	Q2	programming
10	Evening	692	Intentional activities for neighborhoods to get to know each other across neighborhoods	Q2	programming
10	Evening	693	Cross-cultural exchange within shaker, dinner nights, learn about each other- plan kids outings "foreign exchange"	Q2	programming

10	Evening	694	Block parties that include other neighboring streets to meet more people	Q2	programming
10	Evening	696	Teen events programming for teenagers- outside schools	Q2	programming
10	Evening	697	More community events i.e. Bloom and Bruzz	Q2	programming
10	Evening	699	Portable games/traveling giant Jenga/giant chess games	Q2	programming
3	Evening	708	eSports/gaming	Q2	programming
3	Evening	709	Shared meals	Q2	programming
3	Evening	714	Community volunteer board/job board	Q2	programming
3	Evening	715	Food for seniors with youth involvement	Q2	programming
2	Evening	721	Need to have more greenspace that is not sport-specific and is available	Q2	programming
	Online_1 90418	722	More guest lectures on a variety of topics	Q2	programming
	Online_1 90418	724	More park yoga	Q2	programming
	Online_1 90418	729	More workshops and activities. Pairing different age groups together to use the spaces.	Q2	programming
	Online_1 90418	736	Function more energetically with our digital culture	Q2	programming
	Online_1 90418	739	Add teen space to Thornton	Q2	programming
	Online_1 90418	743	More organized clean up projects (so much trash for such a lovely 'burb), ask the kids what they want and look at best practices for engaging teens	Q2	programming
	Online_1 90418	745	Need more swings in the parks. Someone in charge who gets measured by usage.	Q2	programming
	Online_1 90418	748	More resources for our youth.	Q2	programming
	Online_1 90418	751	City-sponsored, supervised no- or low-cost physical activities, multi-generational gatherings, STEM clubs. Review best-practice programs and services in other progressive communities in the US and abroad.	Q2	programming
	Online_1 90418	752	Recreation Dept. programs for seniors are VERY limited. As a senior, I am not allowed to swim in the deep area with a flotation belt on and it would help therapy for my knees.	Q2	programming
	Online_1 90418	753	Focused activities for youth	Q2	programming

Online_1 90418	755	Rude behavior seems to be an ongoing problem (cursing, bikes on the sidewalk - not just kids/teens, older people scowling at younger people for no reason except fear). We pride ourselves on being diverse, but we distrust each other. Some projects on civility, signage about behavioral expectations, and staff that are communication experts to deliver the message would be great. Security or the police shouldn't be needed for some cuss words.	Q2	programming
Online_1 90418	757	Having events around the city. Using the school buildings for community activities at night, on weekends and in the summer.	Q2	programming
Online_1 90418	764	Shared responsibility and planning for summer kids programming, year round Rec programming, better access to existing facilities that each entity has for community members to use.	Q2	programming
Board_19 0428	771	RTA: education about public transportation for youth	Q2	programming
Online_1 90429	917	Better outreach to and inclusion of shaker heights private school children and families in community programming and activities. We are an equal part of this community and should be represented in all aspects of community planning.	Q2	programming
Online_1 90429	918	Would it be possible to have paddle boats and kayaks on the Shaker Lakes? That would be immensely popular.	Q2	programming
Online_1 90429	919	Offer free classes	Q2	programming
Online_1 90429	920	Silver sneakers classes	Q2	programming
Online_1 90429	931	Play ground at the main library needs security officer in it. Needs to be cleaned up and repaired Needs to be checked after closing as it is a hang out.	Q2	programming
Online_1 90429	936	Inclusive and cultural based programs.	Q2	programming
Online_1 90429	946	find a way to keep school building open AFTER school as a place for community classes and education, thereby increasing accessibility	Q2	programming
Online_1 90429	952	Develop and promote more activities that include multiple generations. Share stories of successful activities across various neighborhoods. Why are some block parties more successful than others?	Q2	programming

	Online_1 90429	963	Identified in question 10; exercise equipment for adults in playground areas	Q2	programming
	Online_1 90429	974	More swimming lessons (always full), better online registration (always glitchy), more programs for preschoolers under age 4, more play equipment at horseshoe lake	Q2	programming
	Online_1 90429	977	Find ways to keep youth interested in coming together socially, and athletically.	Q2	programming
	Online_1 90429	980	Planned activities in different spaces, allow residents to access all spaces.	Q2	programming
1	Morning	621	Master scheduler to reserve spaces across buildings	Q2	utilization/ access
1	Morning	623	better access to school facilities by residents without kids	Q2	utilization/ access
1	Morning	625	Access to homework space after-hours	Q2	utilization/ access
1	Morning	627	more accessible permit process for school buildings	Q2	utilization/ access
2	Morning	634	using buildings 24/7 and off times	Q2	utilization/ access
4	Morning	644	Increase accessibility	Q2	utilization/ access
5	Morning	646	Hours of operation increase time	Q2	utilization/ access
6	Morning	650	Partitioning school buildings to allow certain areas for after hours access	Q2	utilization/ access
6	Morning	652	Less pay to play and more sliding scale for recreation	Q2	utilization/ access
7	Morning	659	Library stays in current site	Q2	utilization/ access
9	Morning	662	Revamping access to residents to all buildings, multi-purpose use	Q2	utilization/ access
5	Evening	670	24 hour access	Q2	utilization/ access
5	Evening	674	Use schools- active and follow (Ludlow and Sussex) for neighborhood community counters	Q2	utilization/ access
5	Evening	675	Set-up schools for community member to rent gym spaces in buildings- put under rec department to process payments	Q2	utilization/ access
7	Evening	677	Use space better- ex community meeting rooms	Q2	utilization/ access
7	Evening	679	Multi-use of space-maximize the use of what each new facility / type / use / amenity has to offer	Q2	utilization/ access

7	Evening	680	If school, to restricted entry for community use, keep schools secure	Q2	utilization/ access
7	Evening	681	School swing space with current buildings to complete renovations more quickly	Q2	utilization/ access
1	Evening	683	Schools use after hours	Q2	utilization/ access
10	Evening	691	Improve sharing/staffing of existing facilities (i.e. Woodbury pool)	Q2	utilization/ access
10	Evening	698	Get connected to other people- hub experience	Q2	utilization/ access
3	Evening	705	Rec classes not scattered all over the place	Q2	utilization/ access
3	Evening	711	Communication from schools to non-parents	Q2	utilization/ access
2	Evening	717	Fields can be more flexible	Q2	utilization/ access
2	Evening	718	Moreland needs more fields and natural spaces, physical spaces could be used to more integrate the community (organic integration through sports)	Q2	utilization/ access
	Online_1 90418	730	keep supporting the swimming pools. They are such a valuable resource and are bringing people to shaker heights	Q2	utilization/ access
	Online_1 90418	733	Having community activities within walking distance in elementary school radius neighborhoods.	Q2	utilization/ access
	Online_1 90418	749	We need accessible recreation facilities for youth in under-resourced parts of the community. We need to stop fencing off facilities from the community(such as the recreational field next to the library). Library and city could work together to provide more functional round-the-clock heating / cooling stations in harsh weather. Need to make facilities more sustainable and efficient in light of climate change and other environmental threats.	Q2	utilization/ access
	Board_19 0424	767	Utilize school buildings on weekend and year round as rec facilities eg pools, gyms	Q2	utilization/ access
	Board_19 0426	769	all recreation is in one part of city which is not accessible to all residents. Need more in Ludlow, Moreland	Q2	utilization/ access
	Board_19 0432	775	shaker cc a big park area, green space in central location	Q2	utilization/ access

Board_19 0434	777	recreation areas in sw quadrant of city. Chelton park is underutilized, the bus garage is right next to it. Consolidate service centers to get buses out of there, expand Chelton park and make it more accessible	Q2	utilization/ access
Board_19 0436	779	is community center available to renovate as meeting space or youth center? Coordinate, integrate with library.	Q2	utilization/ access
Board_19 0437	780	Colonnade: could it be included in library as reading garden or something	Q2	utilization/ access
Board_19 0438	781	lifetime fitness or pool/recreation. Reconfigure parking around buildings instead of parking right in the middle. Use land better.	Q2	utilization/ access
Board_19 0448	791	The school bus garage location is not ideal. A better location for the garage and a more suitable use for the current location should be explored.	Q2	utilization/ access
Board_19 0457	800	It would be great to have more access to the Woodbury pool after hours. Overall, there is a need for more pool access. The Skating Club and Country Club also might not be fully utilized in their current state.	Q2	utilization/ access
Board_19 0458	801	There are many sport leagues in the area. Are there ways to collaborate with them to make sure facilities are optimally shared between these groups and the public?	Q2	utilization/ access
Board_19 0462	805	Active recreation like kayaking and fishing in the Shaker Lakes should be more of a priority. The lakes are a unique asset to the community that should be more utilized.	Q2	utilization/ access
Board_19 0468	811	We should be thinking about city-owned parking lots (i.e. City Hall and Police/Court) and the future potential there.	Q2	utilization/ access
Online_1 90429	916	Please make the new Market Hall at the new Van Aken District doors/walk ways challenge accessible!!!!	Q2	utilization/ access
Online_1 90429	927	Centrally-managed, outside of business hour space booking	Q2	utilization/ access
Online_1 90429	933	Some buildings, like the community center, don't really have a practical purpose. They are outdated and don't highlight the beauty that Shaker public places should have.	Q2	utilization/ access
Online_1 90429	960	Love the facilities I interact with. Specifically, parks, library and nature trails.	Q2	utilization/ access
Online_1 90429	961	Make Middle School pool a semi-separate space open to the community when the students are not using it.	Q2	utilization/ access

	Online_1 90429	983	See above - create a better shared used program with school facilities - expand school facilities that can then be used by public during off hours on weekends etc.	Q2	utilization/ access
	Online_1 90429	913	Not sure. Everything is all spread out. Rec center in the area where Fresh Market was supposed to go?	Q2	utilization/ access
	Online_1 90418	818	Utilize the lakes for limited water sport programs - e.g. paddle board classes, sunfish sailing classes for kids	Q2	utilization/ access
2	Evening	61	Not much needs added here	A	Misc
6	Morning	220	Why are kids kicked out of the schools? What can be done differently?	D	Misc
5	Morning	231	Restaurants- not drive thru	D	Misc
9	Evening	268	Chelton Park good	D	Misc
5	Morning	340	Diner	E	Misc
7	Morning	352	Tour some private school and other facilities to see what can be done with them	E	Misc
10	Evening	412	*How does county want tax revenue invested?	E	Misc
2	Evening	428	Need more restaurants	E	Misc
5	Evening	381	Skating club missing	E	Misc - map comment
5	Evening	382	Shaker historical society missing	E	Misc - map comment
5	Morning	470	Rezone for food places (not fast food)	Q1	Misc
5	Morning	471	Keep arch. On lee road	Q1	Misc
1	Evening	529	Broaden youth participation in feedback	Q1	Misc
3	Evening	560	New adults	Q1	Misc
	Online_1 90418	571	?	Q1	Misc
	Online_1 90418	589	You mean publicly funded? Impossible until there is leadership which cares about all citizens of Shaker, not just the vocal ones.	Q1	Misc
	Online_1 90418	592	Educate homeowners in Shaker about the benefits of conservatism/ keeping our community safe & prosperous	Q1	Misc
	Online_1 90418	594	Support home renovation/maintenance by grants or affordable loans.	Q1	Misc

	Online_1 90418	599	Continue to market Shaker to young adults...think about re-purposing apartment buildings along Van Aken and Warrensville by turning them into affordable condos. Hyde Park in Cincinnati did exactly that to attract younger people to the area. Van Aken is the perfect starting spot...build out from there...and ADD a grocery store (as originally planned)!	Q1	Misc
	Online_1 90418	602	1) The three taxing authorities should be able to find ways to share services and bundle procurement initiatives to reduce costs and lessen the tax burden on residents. 2) Additionally, the Shaker schools must return to excellence--in the academic programs and in the management of the system. Shaker was bedeviled by a string of issues this year and the leadership did not appear to effectively lead. (That community meeting was an embarrassment.) The school system must become better-managed and school performance should not be subpar. Otherwise, how can we justify the tax rates in this community? Fix the schools, and you will steady the impact to housing prices. 3) Make Shaker appealing! Shaker is an inner-ring suburb experiencing urban problems/urban attitudes, which many residents find less than appealing. While VAD is a bright spot, the shooting across the street at Swerve dampens enthusiasm for the area. What actions can the city take to encourage quality merchants who can attract quality customers? Can the city withdraw liquor licenses from businesses which bring trouble?	Q1	Misc
	Online_1 90418	610	Nothing. No more raising taxes	Q1	Misc
	Online_1 90429	870	?	Q1	Misc
	Online_1 90429	895	See #9	Q1	Misc
1	Morning	629	Expansion of moos	Q2	Misc
4	Morning	642	See activity 2	Q2	Misc
9	Evening	669	Re-mind people of free-range, parenting childhood	Q2	Misc
	Online_1 90418	726	See number 10	Q2	Misc

Online_1 90418	727	Sell them and distribute the proceeds as income tax credit.	Q2	Misc
Online_1 90418	728	?	Q2	Misc
Online_1 90418	744	Until you have City employees who are motivated by enhancing the quality of life of Shaker residents and not ensuring they have as little work to do as possible, there will be no meaningful programming.	Q2	Misc
Online_1 90418	760	I think we do a good job of sharing facilities (among the library, schools, recreation) and making good use of space. I also think we do a good job of cooperating with neighboring communities on planning and green space. Every community does not need to have every type of new facility / type / use / amenity. I honestly don't think facilities are our biggest issue.	Q2	Misc
Online_1 90418	763	Don't raise taxes anymore	Q2	Misc
Online_1 90429	911	I don't know, but I'm thrilled that the city, schools and library are working together to figure it out!	Q2	Misc
Online_1 90429	915	This is a terrible question. Each could have their own box. Trails/nature facilities have different needs than arts and culture or recreational facilities. Not to mention different policies to underscore each.	Q2	Misc
Online_1	923	Unity	Q2	Misc
Online_1	924	Not sure	Q2	Misc
Online_1 90429	942	The schools have serious deficiencies but still have a good reputation - unless something is done soon, one of these will change.	Q2	Misc
Online_1 90429	957	?	Q2	Misc
Online_1 90429	964	People could not call cops when black kids are there.	Q2	Misc
Online_1 90429	971	See above.	Q2	Misc

Activity 4: Headline Database

Future of Facilities Workshop

April 30, 2019

Source	ID	What do you hope the news will say about the community facilities in Shaker Heights in 10 years? How will the facilities be different?
Morning	1	Innovative spaces create space for community committed to inclusion
Morning	2	Shaker facilities: Modern facilities with old time charm
Morning	3	The City of Shaker Hts improved their Facilities over the past 10 years while sustaining the history and culture it was built on in 1911
Morning	4	Shaker Heights Dedicates New Combined City Hall/Library Facility
Morning	5	Historic Old Community evolves with New Ideas through Community Discussion
Morning	6	Shaker Facilities: An embarrassment of riches accessible to all residents
Morning	7	Shaker Hts leads the nation in reimagining schools as community resources
Morning	8	Shaker Heights Saves Taxpayer \$: Re-organize schools and libraries into efficient organization
Morning	9	Shaker Heights a model for community collaboration
Morning	10	Shaker Heights is a place to learn and grow
Morning	11	Shaker Heights: Open, Accessible, Thriving
Morning	12	Shaker provides community with a wealth of accessible, inclusive, multi-generational, multi-function facilities free through tax dollars well spent!
Morning	13	Vibrant Community spaces offer morning to evening arts activities, recreation, and gathering for all ages in Shaker
Morning	14	Shaker Heights Facilities Receive National Award for Innovation in Delivery of Quality Services
Morning	15	Shaker Community comes together to successfully address equity
Morning	16	Shaker opens State-of-the art recreation and performing arts facilities at middle school
Morning	17	Shaker Heights- Learning, growing, moving forward together
Morning	18	City, schools, libraries successfully retro fit decades- old facilities into modern, efficient accessible public spaces while maintaining their core values of diversity, inclusivity and green!
Morning	19	Shaker has it all
Morning	20	Modern, shared facilities give Shaker residents access to affordable activities and services
Morning	21	"Shaker city/library/schools wins award for efficient and sustainable modern use of old buildings" "Shaker repurposes some facilities so each city/school/library structure is used to its full capacity"
Morning	22	Facilities For All, Use for all 0-100!
Morning	23	Shaker heights is visionary in use of "Community Assests"
Morning	24	Listening to and Learning from S.H. Residents
Morning	25	Shaker cuts taxes by funding schools, city and library in one found
Morning	26	Shaker City, Schools, Library collaboration impacts a tax reduction for residents

Morning	27	Shaker Heights: Multigenerational, Multitasking and connected community
Morning	28	All are welcome.
Morning	29	High quality, easy to access, and used by all.
Morning	30	Take a virtual tour of the best, innovative, community facilities in the nation
Morning	31	Shaker Heights, forward thinking preparing for the future
Morning	32	Well maintained facilities miles of dedicated bike lanes
Morning	33	Shaker Heights becomes first community in Ohio to certify all public buildings to highest green building level
Morning	34	Ahead of the curve
Morning	35	Low cost childcare offered to Shaker Families
Morning	36	Still here
Morning	37	Shaker achieves 90% facility utilization: Maintains costs at 200 2018 levels 6 rows tax base by 50% commercially
Morning	38	Shaker creates new model for financing community facilities
Morning	39	An inclusive community from seniors, singles, families with services for all
Morning	40	Live, work, and raise your kids without a car
Morning	41	Shaker Heights completes Forward Together Plan.
Morning	42	A great place to make connections- friends, work, all ages
Morning	43	Shaker Heights Reinvents Approach to Community Development to create active multigenerational engagements
Morning	44	Shaker evolves facilities - surges to new Heights
Morning	45	All Facilities Accessible to all (Regardless of age, whether or not then have kids in schools, etc.)
Morning	46	Great multi-purpose facilities with emphasis on sustainability
Morning	47	"Community facilities reflect community values" Facilities will provide flexible spaces that can be adapted to multiple uses. No impact on operations from hot weather.
Morning	48	Facilities in Shaker Heights drive economic development and help curtail tax increases
Morning	49	The Foremost Community Providing Stunning Facilities that Consume the Least Resources While Providing- The Best Experience!
Morning	50	Shaker Hts- Remains a thriving- Livable growing beautiful inclusive City, Shaker Hts. Ohio A Blue Ribbon City
Evening	51	Shaker Heights has successfully partnered public and private entities to modernize their city to create multicultural intergenerational successfully usable facilities and recreation facilities
Evening	52	Shaker- a progressive community with easy access to facilities and with Wi-Fi access of all community facilities
Evening	53	Multi-use facilities that comprehensively address this community's needs at a lower total cost
Evening	54	Shaker Leverages Diversity of Community with Diversity of Facilities that Meet Needs of All Ages for a Lower Cost
Evening	55	Cutting Edge
Evening	56	Transit oriented design open 24 hours for all
Evening	57	Shaker, the community that worked together to create a creative solution to its facilities jam

Evening	58	Shaker Heights... thought leaders of thought leaders.. A future home for all walks of life
Evening	59	Historic but state of the art
Evening	60	Shaker operates 200% more efficiently with 50% public buildings
Evening	61	Shaker Heights is a gem with community facilities that provide modern amenities hidden behind character
Evening	62	Well Planned City
Evening	63	Shaker Hts is a thriving community with 100% resident engagement. Activities at all community facilities have programs running 24/7 from age 6 months to 100 years of age. SH is the best community in Greater Cleveland.
Evening	64	Shaker hts produces more graduates who are creative successes!
Evening	65	Shaker heights puts the "community" back into city living!
Evening	66	Shaker is now truly diverse
Evening	67	Shaker Recreational Facilities Help Attract New Residents
Evening	68	Ten years ago Shaker Heights began the task of changing how the city, schools, and library served the community. Today, it serves as a model for rethinking how a community works together.
Evening	69	Living Car Free- Shaker Heights Among Nation's Most Walkable Communities- All children walk or bike to school!
Evening	70	Shaker sustainable at reasonable low cost!
Evening	71	People from diverse backgrounds actually came together to learn more about each other to show what a unified Shaker looks like
Evening	72	Always a successful work in progress
Evening	73	Shaker Heights: As community shares historic buildings with innovative and inclusive uses
Evening	74	The Van Aken District continues to be fully occupied. Not only has it helped the tax base, but it is an integral destination in the community.
Evening	75	All facilities will be: "Our Shaker Facilities" (vs. Library vs. School vs. City are connected), welcoming and engaging as they meet multigenerational needs."
Evening	76	1000 new residents move to Shaker Heights, Developers build new homes and apartments to replace old buildings..
Evening	77	Shaker Hts. Leads the way on building a better community
Evening	78	Shaker Community is Thriving: is a good model for communities in the nation
Evening	79	That we are a model community diverse and make it work
Evening	80	A decade later, Shaker Library's bold change in direction pays big dividend with a great shared facility.
Evening	81	Diversity, personified
Evening	82	Shaker Heights open's new student friendly facilities all across the district

Themes:

- modern and historic - historic charm with modern facilities
- diversity and inclusion - facilities for all (multigenerational)
- new collaborations, new ways of thinking and sharing
- leader, model, visionary
- efficient (environment and money - cost savings)
- connected (walkable/bikable)

MEMORANDUM

Stakeholder Interview Summary and Notes

April 15, 2019

This memorandum is intended to provide a summary of interviews held with the three entities, City of Shaker Heights, Shaker Heights City Schools, and Shaker Heights Public Library as well as an external stakeholder group as part of the Forward Together process. The interviews were conducted between February 21 and April 10, 2019. The information shared will inform the work going forward and assist in identifying specific questions or topics to discuss with the public at the vision workshops on April 11, 2019.

The memorandum is divided into the following categories:

1. Attendees
2. Summary of themes
3. Full notes
 - Big ideas
 - Opportunities and issues
 - Leveraging partnerships
 - Best practices

1. Attendees

City

David Weiss, Mayor of City of Shaker Heights
 Jeri Chaikin, Chief Administrative Officer
 Alex Nichols, Director of Parks and Recreation
 Kamla Lewis, Director of Neighborhood Revitalization
 Patti Speese, Director of Public Works

Library

Amy Switzer, Director
 Maureen Brodar, Deputy Director
 Lynne Miller, Bertram Woods Branch Manager
 Cindy Maxey, Adult Services Manager
 Jim Bagwell, Circulation Services Manager
 Susie Brown, Digital Services Manager
 Shannon Titas, Youth Services Manager

Schools

Stephen Wilkins, Superintendent
 Scott Stephens, Executive Director of Public Relations and Communications
 Marla Robinson, Chief of Staff
 Kristen Miller, Assistant Director of Communications

External Stakeholders

Colin Compton, City of Shaker Heights/Shaker Engagement Collaborative

Andrea Jewitt, City of Shaker Heights/Senior Services

Sharon Bell, Shaker Heights Youth Center, MyCom youth initiative

Kathleen Osborn, Hathaway Brown School

Maureen Covington, St. Dominic School, Principal

Susie Cargile, Development Director

Karen Baer, CEO of Hannah Perkins Center, School and Mental Health Clinic

Valencia Reeves-McMillan, Heights Christian Church, Board Chair

Troy Neujahr, Pastor, St. Peters Lutheran

2. Summary of themes

- How can school facilities be more accessible to community members? There are fundamentally no barriers, but many logistics to work through.
- Is there a way to formalize a process for the three entities to collaborate, share ideas and work together in a consistent way? This planning process is the beginning but there is a need for an ongoing approach.
- What types of recreation and amenities do people want to get within Shaker Heights versus taking advantage of the surrounding areas and larger Cleveland metropolitan area?
- Where and how can additional connections be made to facilities and parks with trails and paths, so it is safer and nicer for people to walk and bike between neighborhoods and facilities?
- When thinking about repurposed school buildings in the future, it is important to consider that Shaker Heights is very neighborhood based. How does that affect decision making moving forward?
- How can we strategically reconsider specific locations around the community? (i.e. Colonnade at Lee and Van Aken is underutilized. Thorton Park will likely need large scale funding in the coming years, Bus garage location, Community Building and Library has never been strategically considered together)
- How can we connect all residents to the schools even if they don't currently have students in the system?
- How do we engage the private schools and facilities (Cleveland Skate Park) in the conversation?
- Should a separate entity be created that is more community based? A "Shaker Foundation" or "Friends of Facilities" that collaborates on facilities across all entities?
- How can we better communicate all the events going on in the community? There is a need for a one-stop shop for information in both digital and print format.

3. Full Notes

Big Ideas: Interviewees were asked, *“When you think about the community of Shaker Heights in the next 20-30 years what are your big ideas for the civic facilities? What is on your wish list?”*

- Wish schools were more like community facilities and not just schools, green spaces are prime for activities and are centrally located.
- Spending \$4 million a year on roads and sewer maintenance. Aging infrastructure has a bit of crippling effect on community. “How can we find those areas of common interest?” not think of them as city fields or school fields, but just fields.
- Do we just need more physical facilities?
- Facilities in some ways are surface issues for many of the political conversations that exist in Shaker Heights. “We are trying to rise above that and serve our community.”
- Lacking a robust recreation center – indoor swimming pools, be active and physically that’s open to a lot of different people of all ages. People with means go to JCC or Lifetime Fitness. Not a lot of recreational programming for adults that work during the day.
- Hard to know what libraries will look like in 20-30 years, but we need to be thinking ahead.
- Want to do more job readiness and job placement than currently offering. E-literacy and access to technology.
- Libraries will continue to be used as major community spaces in future decades to meet neighbors and discuss topics.
- Want spaces that are as flexible as possible. The library model has changed significantly in recent decades and it’s impossible to know how it may shift again.
- Would like to see more buildings that are efficient and sustainable from an environmental standpoint.
- Additional bike path connections to school and city facilities and RTA lines would be wonderful.
- There are people who will not fill out surveys or come to public meetings. But their voices still need to be heard and they have opinions about facilities. How do we engage them in this process?
- Schools have discussed using schools as community centers a lot. This is done to some extent currently with swimming pools and auditoriums, athletic fields, tennis complex, but could be done to a greater extent.
- Projected enrollment over next 20 years is to decline. If that continues, there will be an excess of space and may require a redistribution of school districts. This may also entail the closure of a facility. That means that it will open a property. Also means it may require the rehabilitation of an existing facility to accommodate the consolidation of those facilities for the community. May be able to take advantage of funding for a new school but would likely require a closure of a building in that scenario.
- District is elementary school based, more than other districts in the area. Looking long term, the neighborhood elementary schools would remain, and the middle school and Woodbury would be the candidates for change in the future.

- Could mean that there is some restructure in terms of service location for those bussed areas.
- Opportunity to connect the seniors in the community with the schools and students – both sides could benefit.
- Schools are very related to neighborhoods. Even after kids leave the system, people feel attached to their school. But when families choose private or don't have children in school system there can be disinterest. Finding a way to bring people into the schools could help build that sense of community again that the city is designed around.
- There is a need for the community to see the schools as their facilities. Would like to see more district wide use of facilities. "Community schools" - there is a reason for people to use the buildings that don't have students in the system (other than just voting).
 - Follow up question – what are the barriers to utilizing the schools in more community focused way?
 - Not really any good reason for citizens to go to area schools. Could more programming happen in the schools - book club or yoga could take place in neighborhood.
 - No fundamental issue with schools being available for those functions. But there are logistical challenges to work through.
 - Currently schools close for school functions at 5pm, they could then be made available for city functions and programming (midnight basketball for example).
 - This would require a greater partnership to facilitate this conversation.
 - Schools would need to be mindful of state laws surrounding safety and security (i.e. principals are held responsible for incidents that take place 24/7 at a school) If a city or library program was happening after hours would need to work through the liability issues.
- Community building is thought to be a senior center—focus on senior facilities and increase classes to draw attention at the community building.
- South of Van Aken is much denser but has fewer facilities—just one small park and a school. Increase the access to greenspace for Lomond residents.
- Increase crossover in communication between organizations, consider a single source to share information
- Need youth center space to house a dedicated place separate from the school, which has a lot of their own programs and organizations, leaving little time or space for outside access.
- Heights Christian Church has space accessible to the public and a desire to expand their community meal program

Opportunities and Issues: Interviewees were asked, “Given your perspective (city, schools, library) what are the issues and opportunities with the current facilities in Shaker Heights? What is working well, what isn’t working well?”

Opportunities

- Library does a lot of community conversations. They see themselves as the family room. A fair amount of programming is done outside of the physical spaces at the libraries - programs that sometimes go out into the community.
- Private schools should be included in some of this work. There is some collaboration with those facilities and may be more opportunities in the future. This also includes facilities like the Shaker Family Center and some of the converted elementary schools.
- Fundamentally the reason to do this is that these three entities have been siloed in past
- Colonnade at Lee and Van Aken is underutilized. Thornton Park will likely need large scale funding in the coming years but is in a less than ideal location.
- Private schools could be a partner. One school needed a field and approached the City about where to locate and even share cost. Many are landlocked and there has even been discussion about relocation. That would be a major loss for the community. Important to keep these school assets in Shaker.
- Could the bus garage be relocated to the service center? It’s in a central location and is not necessary, could be optimized with a different use, for Thornton Park maybe? Lee Road is prime economic development corridor.
- Nature Center, water ways, historical society?
- Cleveland Skating Club – struggling, what does that mean?
- A study was done when the Van Aken district went in regarding more access to arts and culture opportunities. Answer was NO. Study mentioned that space wasn’t necessarily needed but more towards programming such as bringing events to existing spaces or organizing traveling to exhibits or shows in Cleveland.
- Sense of neighborhoods is incredibly strong in shaker heights. Because they are designed. Even distribution of schools and located on local roads.
- What makes Shaker unique? For people to continue to want to live and move here, we are going to have to be creative. The closing of neighborhood schools was heart wrenching. We should look at the impact of the closing of those schools on the community. Could we think about reallocating students to free up one building. Would it make sense to reopen a previously closed school? These neighborhood elementary schools are unique and offering a walkable education center.
- Middle school is underutilized.
- City Community Building and library have never really been strategically considered (together). Looking at these as community assets as opposed to siloed ownerships is important opportunity.
- Library has need for meeting rooms of varying sizes. The library serves as the main source of meeting rooms for the community. There are a few other places around town, but most think of the library first. Many rooms are booked out in advance.

- School conceptually went through the shared facility discussion with the library. Has had that discussion in the past and would be open again in the future. For the tax payers (one of the highest rates in the state) there would be a better bang for their buck if some collaboration and shared facilities would be helpful.

Issues

- Transportation for local families can be difficult for those that are required to be bussed
- Families that must bus (Moreland in particular) are less connected to their schools as some of the other shaker community buildings.
- Accessibility to soccer fields has been an issue in certain locations. Sometimes soccer fields are locked for local kids. Similarly, not a lot of basketball opportunities available.
- When city needs any funds for building improvements, everyone scoffs even when library or schools get bonds. City hall and community center are crumbling but even city council is taken aback when they ask for 500k for improvements.
- Infrastructure and other economic development needs are expansive, specifically Lee Road
- Shaker youth soccer and shaker youth baseball are partners with rec and currently partner with them, but soccer wants more fields. This creates a struggle as city can only have access to school facilities only after school programming is complete. Increased collaboration on this effort.
- Ludlow school is a drain on public service (fire, police, general service). There must be a better use of that facility. Its location is also not easily accessible geographically.
- Not a lot of multigenerational opportunities. Much of the focus is on schools and facilities for a younger age demographic.
- Very saturated market for physical fitness in surrounding area. Planet Fitness, YMCA, LA Fitness, private clubs, JCC. When people say “we need a rec center,” there is concern about the true need for that. But on flip side it is an equity thing, people with means join the JCC but not everyone can afford that.
- Regionalism is promoted around the county but there is some angst about that when it comes to personal asks. “You want me to go play a baseball game in Beechwood?”
- There are limitations in the current facilities for larger group meetings.
- Trends in sports show decline. Soccer programs always want more fields, seems like there is never enough.
- No good divide between quiet space and collaborative space in current main library.
- Age of buildings is issue, they need a lot of work.
- In the past, the middle school has shown blueprints on the library branch property. There were significant discussions around combining uses. This model has worked in other communities, but it is likely when there is a missing link in service. In Shaker there is not a lack of public libraries and the schools have their own strong library system. So, combining these uses brings up more trouble than it solves. Both parties discussed this in the past and both agreed it was not helping the conversation but making it more complicated.
- School facilities are very old – dilemma for the district is that community loves the character of the facilities but don’t fully understand the implications on maintenance and cost.

- Accessibility to their facilities can be difficult due to the structure's age – ADA access, floor layouts, so forth – buildings were designed in early 1900s.
- 20-30 years from now, do we believe that air-conditioned facilities are the norm? if we do, Shaker is not there currently.
- Need to consider organizing all maintenance into a single bid that may be more competitive than a few smaller ones.
- Access to certain programs and facilities is troublesome due to parking and communications, among other limitations.
- Need to expand capacity because City has grown and is in the 21st Century now.
- The second floor of the community center will be open when offices return to City Hall.
- School uses basement of the community center. Need better way to split maintenance and supplies
- Norwood Road bisects St. Dominic's property, portion of the street could be closed to create more greenspace.

Leveraging Partnerships: Interviewees were asked, *"There is a history of sharing and working together between the schools, library and City, but how can we better leverage partnerships in the future?"*

- In the past there was no thinking that school board and city council even needed to meet or collaborate.
- City's purchasing power is much greater than some smaller institutions like library and others. Schools buy salt from the city because they get it at a cheaper cost for example. This could be done to an even greater extent and in more formal way. There is no real model for this currently and is more of an ad-hoc situation.
- Should a separate entity be created that is more community based? If a new school was done for the middle school that could have been a chance for a Shaker Foundation type of entity for example be created to make a building for the community. Not a school building. Not a city building. A community building.
- Cross-fertilization does not currently happen as much because each entity must take care of their own needs. History of challenges in sharing auditorium space between city and schools for example, but the new facilities manager is very open to collaboration. This is a great time for this.
- The school before and after care programs rely on the City's recreation department to run them, but also have support from the schools. School has in the past created summer programming that takes from community-based programs. Need better coordination so that there isn't duplication of services or programs unnecessarily.
- Monthly meetings of community engagement teams could be beneficial.
- There is a lot staff integration between departments but not as much at the decision maker level. Could be as simple as educating those elected officials of what is ongoing to help the process.

- Library has very small budget compared to the city, in the past, it gave the library a lesser voice at the decision-making table. Recent officials have made the library a larger part of the conversation. But it could be more by communicating the offerings that the library has. The community engagement staff that have been hired by library, city, police are all helping in getting the message out about what they are doing.
- Lots of library programming...collections visit schools on 6 weeks rotation. Lot of one-off programming, story time visits in Van Aken district (Saturday morning pop-up story time). Partnerships with schools, literacy night at Lomond. Lot of tagging onto existing events. Day of service on MLK day. Shack of Track, an art event. Have set up tables at city movie nights, set up table and offer activities for kids. Working to put a seed library into the library. Community conversations, sustainability task force, leading for equity in partnership with the schools, and many others.
- This planning process is a good start to this approach. This must be the first step. The conversation will continue to go deeper to understand each other's initiatives. If school is doing a one to one program (for devices), how can the city and library help support that program with charging stations or locking facilities. A formal way to have these conversations is needed.
- There needs to be an ongoing/scheduled relationship. A systematic way for collaboration and conversation.
- Public park benches with solar panels and charging stations exist. Purchasing these across the three entities would be an opportunity to partner and have a community-wide benefit.
- Car charging stations in the next 20-30 years will have impact on installations. Working across entities, all would need several spaces to accommodate and working together to serve the community would be best.
- Bring back version of quarterly community meetings because getting together more often could be beneficial.
- Create room for youth and seniors in the Van Aken district.
- More outreach to not-for-profits by public organizations.
- Shaker Summer Youth Jobs should engage with Van Aken and consider partnering.
- Bring back Tri-C partnership that had free classes and programs with Silver Sneakers.

Best Practices: Interviewees were asked, *“What are other places or examples that we should look to for best practices relative to how they have handled their facilities?”*

- There are a few funding models that are more collaborative – looking at something different at State level as well.
- Fairview Park, Gemini Center, has a joint venture levy to build a rec center. There was a partnership agreement between city and school. Outside of school hours the facility is open to the community.
- Outsourcing models? Specifically, ice rinks in Cleveland region are almost all community owned and run. Compared to Columbus which are all privately run.

- Solon community center has a senior program that's in a wing of the building. Westlake has private porter library system.
- Some libraries have social workers and healthcare institutions incorporated. They offer minute clinic type opportunities. Goes back to serving as the community center. Being a free and open space, they get a lot of different people that walk into the library.
- In the past, libraries offered knowledge. Now people want answers and services from their libraries. Dealing with mental health crisis, finding sources of food, etc.
- Restorative practices – shift from infraction, punishment model. Restorative practice flips that model. Making someone feel like more of the community, makes individuals less likely to infringe upon that community. This is slowly being implemented into middle schools. School goal is to implement this at all school levels. Library has been offering training with teachers and youth services. There is a lot more training to be done. But there is an understanding that if all aspects of the community can grasp on to this, it can really work. Further education has been done recently with court officials, security, police. Reinforcing in multiple places helps more. PIMA public library in Arizona has done a similar program.
- Trouble is that Shaker facilities are so old – hard to find comparable examples.
- There is a community that built a new community recreation building that had a wing that housed a community college.
- Age of buildings is unique in good and bad way. They have charm but are very limiting in terms of infrastructure. It limits summer use due to air conditioning and old electrical system cannot even handle window units for example.
- Beachwood's monthly magazine promotes all events and they have a strong senior facility with great programming.
- University Hospital could connect to be a partner.
- Look to places like Beachwood for wayfinding and signage